

TECHNICAL GUIDELINES
FOR
WASTE COLLECTION SERVICES
ON
PRIVATE PROPERTY

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INTRODUCTION

Haldimand County is providing *Technical Guidelines For Waste Collection Services On Private Property* to ensure that owners of townhouses, condominium complexes, multi-residential structures, trailer parks and privately owned roads within the County, are familiar with appropriate waste collection and waste storage systems.

The County is pleased to provide waste collection services to our residents, businesses and other property owners. However, in order to continue to provide safe and efficient service, the County requires that some minimum standards be met. This document provides the minimum requirements only and the County will work with existing properties or development projects to gain optimum efficiencies for both the property owners and the County. In addition to the requirements set out in this document, Municipal and County site plan requirements, Waste Collection By-law, Building and Fire Codes and any other applicable Regulations are also required.

When planning, consideration should be given to a design that encourages recycling and other waste reduction programs. It is imperative this is easy to use and readily accessible to all residents. Building and site plans for multi-residential developments should also provide adequate and efficient waste handling and storage facilities for all wastes and be located conveniently within the building structure or on the property site for easy and barrier free access by residents and collection vehicles.

As each property will have specific needs and will require detailed reviews, the County will discuss each application in person. Onsite meetings can be held in order to discuss details pertaining to the application for collection services. Haldimand County wants to provide all property owners with efficient and effective Waste collection systems which respects both the property needs and the responsibilities of the County.

DEFINITIONS

- a. "Collectible" means any residential waste materials which may be collected pursuant to County and/or Municipal by-law.
- b. "Collection Point" means a location fronting a property as close as possible to the edge of the roadway; or that part of a property As Designated by the County as the Collection Point for that property.
- c. **"Common Collection Points"** means any areas for multiple property owners, whose driveways do not front onto a public roadway or residents living on inaccessible private roads, to set out waste materials on their designated collection day where it is to be collected by the County.
- d. **"Contractor"** means any person or business which has entered into a contract with the County for the collection of waste materials on behalf of the County.
- e. **"County"** means the Municipality of the Corporation of Haldimand County or its authorized representative.
- f. "Garbage" means all non-hazardous, solid, residual waste which, for the purpose of the Curbside collection by-law, includes Kitchen Wastes and Organic Material.
- g. **"Multi-residential Building"** comprises of up to six (6) dwelling units and includes Secondary, Tertiary, and Garden Suites as well as buildings with six (6) or less dwelling units that are considered vertical, row or town housing or condominium housing on ground level.
- h. "Multi-residential Structure" comprises of seven (7) or more dwelling units and may include, but is not limited to: condominiums, nursing homes and retirement homes.
- i. "Municipality" or "Municipal" means the Municipality of Haldimand County.
- j. **"Owner"** includes an occupant, lessee, tenant or any other person in charge or control of an eligible property or premises.
- k. "On-site Waste Collection" means the collection of waste from containers on private property.
- I. "Recyclable Materials" means any material included in the Blue Box program.
- m. "Roadways" includes private roads, streets, avenue, lane, alley, square, driveway and or parking lot.
- n. "Rural Area" includes all areas within the County not defined under Urban Area.
- o. **"Set Out"** means to place, or permit to be placed, waste at any location on private property for the purpose of waste collection.
- p. "Street" means any public highway, road, street, avenue, parkway, lane, alley or square.

- q. **"T-turnaround"** means a "T" shaped area that allows vehicles to reverse direction through a 3-point turn.
- r. "Turning Radius" means the minimum area required for a vehicle to turn around.
- s. "Waste" means residential Blue Box recyclables and residual Garbage materials.

GENERAL WASTE COLLECTION REQUIREMENTS

The following are general conditions for the collection of Waste materials. Applicants should refer to the applicable Municipal and County By-laws for additional or specific collection requirements.

- a. Property owners are responsible for the design and construction of proper and safe residential waste handling systems for their residents on private property, in both urban and rural settings. This includes access routes, storage facilities, Collection Points, and with direct access to a municipal street that does not require the collection vehicle to reverse onto the municipal street;
- b. Property owners are responsible for ensuring all private roads are maintained in good repair which includes but is not limited to: repairing potholes, ensuring roads are plowed and sanded/salted during winter months, removing overhanging tree branches that may interfere with the collection vehicles, etc. The County reserves the right to suspend collection services to any residential, industrial, commercial or institutional development that does not ensure that all private roads are maintained in good repair, until such time as the roads are brought back to a state of repair satisfactory to the County;
- c. The design of the Collection Point and access road, as outlined in this document, shall be provided exclusive of any onsite parking spaces;
- d. All residential waste containers that are set out on the public right of way, shall be set out at curbside or approved Common Collection Point no earlier than 5:00 pm the night before the day of collection and prior to 7:00 am on the day of collection;
- e. All emptied residential waste containers, and uncollected materials, that are set out on the public right of way, shall be removed from the curbside or approved Common Collection Point by 7:00 pm on the collection day;
- f. Waste information and collection procedure signs must be installed in appropriate locations to ensure a safe and clean environment around the waste Collection Points and access routes. Property owners are responsible for actively promoting Blue Box recycling as a means of reducing Garbage waste;
- g. Seasonal collection is scheduled for all private trailer parks and will be determined by the Municipal Property Assessment Corporation (MPAC) report submitted for individual trailers on the property;
- The property owner is exclusively responsible for any damage on private access roads and/or storage areas from waste collection vehicles, except losses, costs, damages, or expenses caused by the County's negligence;
- i. The property owner is responsible for moving all waste containers out to the designated Collection Point on the designated collection day;
- j. The property owner is responsible for collection, processing, haulage and disposal of all waste from the property until such time as the site is approved for collection services;

- k. The County reserves the right to revoke collection services to any residential, industrial, commercial or institutional (multi-unit) development that does not meet the guidelines outlined in this document or the County's Waste Collection By-law;
- I. The property owner must complete the enclosed application form and indemnification form and submit the package in accordance with the Submission Process found on Page 10 of this guideline.

Should you have any questions regarding these requirements, please contact Haldimand County's Environmental Operations Division at 905-318-5932.

SITE PLAN REQUIREMENTS (MULTI-RESIDENTIAL PROPERTIES)

To ensure site plans have incorporated all guidelines as they pertain to Waste collection services, applicants must include information that describes the following:

- a. Proposed waste handling system for Garbage and Recyclable Materials;
- b. Access routes for waste collection vehicles on private property;
- c. Waste Collection Point;
- d. Garbage rooms, containers and storage facilities;
- e. Recycling rooms, containers and storage facilities;
- f. Size, number and type of waste containers/totes to be used;
- g. Above ground features such as parking areas in relation to the access route;
- h. Number of dwelling units and number of stories.

The applicant must submit a completed "Application for Waste Collection Services on Private Property" and "Indemnification Form", and address these documents to the County's Environmental Operations Division for review and consideration.

REQUIREMENTS FOR PRIVATE PROPERTY

1. Access Routes

- a. The internal roadways must be a minimum of 3.048 metres (10 ft.) in width, have a minimum of 13 metres turning radius and the approach to the Collection Point is to be designed with a minimum 18.0 metres straight approach;
- b. Along the collection access route and in the Collection Point, an overhead clearance of 7 metres must be provided from all overhead obstructions such as wires, balconies and trees.
- c. Private access roads must be constructed of a suitable material and be structurally adequate to prevent damage by and support a fully loaded waste collection vehicle;
- d. Where the requirement for a continuous drive-through access and exit cannot be achieved, a "T" type turnaround will be permitted. See specifications listed in Attachment 1;
- e. Collection vehicles must be able to safely drive out of private property and onto a municipal street, not reverse onto a municipal street;
- f. For those properties that do not meet the Technical Guidelines, a Collection Point or Common Collection Point will be predetermined by the County that will be easily accessed by the curbside collection contractor(s).

2. Collection Point (in order of preference)

- a. Door to door Collection Points serviced from the public right of way, ensuring ownership of each Collection Point and that waste collection by-law is adhered to;
- Door to door Collection Points serviced from private property with direct and safe access for collection vehicles, ensuring ownership of each Collection Point and waste collection by-law is adhered to;
- c. Common Collection Points serviced from private property with direct and safe access for collection vehicles, to minimize illegal dumping;
- d. Common Collection Points serviced from the public right of way.
- e. All Collection Points and Common Collection Points must be kept clear of obstructions and may require clear marking as a "No Stopping" or "No Parking" area upon the request of the County.

REVISIONS TO THE WASTE COLLECTION GUIDELINES

The County may from time to time review, revise and update its "Technical Guidelines for Waste Collection Services on Private Property".

Any revisions to this document will require the approval of the Manager of Environmental Operations or designate.

DISTRIBUTION OF WASTE COLLECTION GUIDELINES

The County will distribute amended "Technical Guidelines for Waste Collection Services on Private Property" upon request to interested parties and to those that have been approved for this service. For more information, check the County's website, www.haldimandcounty.ca.

It is the intent of the County to provide realistic and workable "Technical Guidelines for Waste Collection Services on Private Property" to strengthen waste management practices in our communities.

Waste Collection Guideline inquiries can be directed to Haldimand County's Environmental Operations Division by:

Phone: **905-318-5932**

E-mail: waste@haldimandcounty.on.ca

SUBMISSION PROCESS

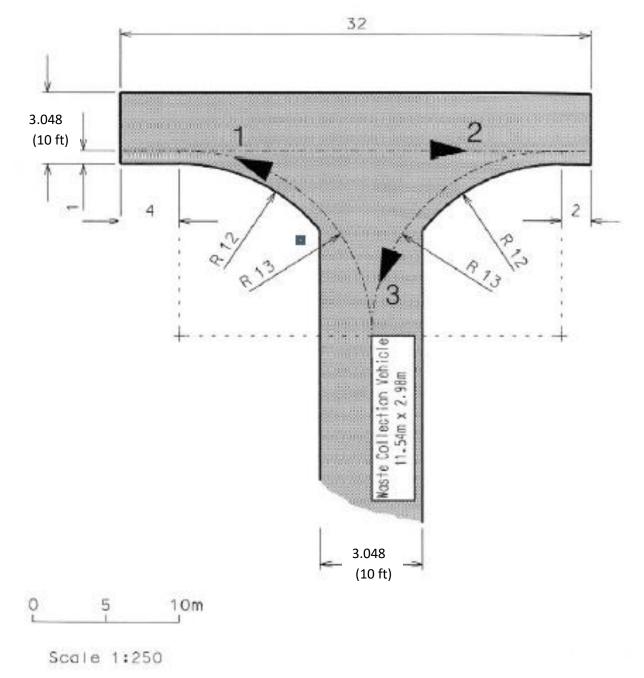
Listed below is the required documentation that the applicant must provide for review and consideration:

- Formal request letter
- Completed Application for Waste Collection Services on Private Property
- Indemnification Form (Acknowledgement)
- Detailed site plan
- Completed Application Checklist

Once completed, please mail to:

Environmental Operations 53 Thorburn St., S. Cayuga ON NOA 1E0

The County will respond in writing to the applicant acknowledging that the application has been received for further review.



Note: All dimensions are in metres.

Attachment 2 – Application for Waste Collection Services on Private Property Date: ____/____ The undersigned requests the extended "on site waste collection services on private property" as provided by the Corporation of Haldimand County. **Applicant Details:** Applicant: _____ Property Owner: _____ Address of Owner: _____ City: _____ Postal Code: _____ Phone: _____ E-mail address: _____ Cell: ____ **Collection Requested at:** Name of Property/Private Road: ______Contact: _____ Address of Property/Location of Private Road: Phone: E-mail Address: **Details of Location:** Type of Setting (private roadway, multi-residential building, multi-residential structure, trailer park): Expected Date of Completion: _____ Site Plan Number: _____ Condominium Plan Number: _____ **Comments:**

Attachment 3 – Indemnification Form (Acknowledgement)

| | | ACKNOWLEDGEMEN | <u> </u> | | | | |
|------------|---|---|-------------------------|------------------------|-------------------|--|--|
| FROM: | | | | (Owner) | | | |
| | (1) | lame of private property Owner) | | , | | | |
| | (A | address of private property) | | | | | |
| AND: | (1) | lame of duly authorized agent of private p | property Owner(s)) | | | | |
| | — (A | address of duly authorized agent) | | | | | |
| TO: | | HE CORPORATION OF HALDIMAN 'County") | D COUNTY and its office | ers, employees, agents | and contractors | | |
| occupar | | Waste collection from the private sees, and the heirs, executors, add //: | | | | | |
| a) | collection | | | | • | | |
| b) | b) Certifies that the private property (including the pavement, driving surface and boulevard) can sustain entry of the County's Waste collection vehicles; and | | | |) can sustain the | | |
| c) | c) Agrees to hold the County harmless for any losses, costs, damages, expenses or wear and tear that may result from entry onto the private property for Waste collection purposes, except losses, costs, damages | | | | | | |
| d) | The Owne are mainta | expenses caused by the County's negligence. le Owner, or the Owner's authorized agent, shall ensure that all internal roadways on private property le maintained in good repair for collection services throughout the year, as well as ensuring there are no | | | | | |
| e) | Acknowled | parked cars on the internal roadways that could be deemed as obstructions. Acknowledge that repeat obstruction of the internal roadways or turn-around area may result in missed collections or cancellation of private property collection service. | | | | | |
| f) | Have the a | nuthority to bind the Corporation/ | organization. | | | | |
| Signed a | and delivere | ed | | | | | |
| | | | | | | | |
| (Signature | e of Owner) | | (Signature of Witness) | | | | |
| (Print nar | me of Owner) | | (Date) | | | | |

| Access Routes/Collection Point Private Property Requirements | Checklist |
|--|-----------|
| Is the access and internal roadway a minimum of 3.048 metres (10 ft.) in width and have a minimum of 13 metres in turning radii and the approach to the Collection Point designed with a minimum of 18.0 metres straight approach? | |
| Does the private property provide a continuous drive-through access and exit? | |
| Where the requirement for a continuous drive-through access and exit cannot be met, is there a "T" type turnaround designed that includes the length of the collection vehicle plus the length of the Collection Point and is in accordance with the specification listed in Attachment 1? | |
| Can the collection vehicles drive out onto the street and not reverse out in order to turn around? | |
| Does the Collection Point need to be clearly marked as a NO STOPPING or NO PARKING area? | |
| Does the Roadway and Collection Point provide an overhead clearance of 7 metres from obstructions such as wires, balconies and trees? | |
| If submitting on behalf of a trailer park, is the MPAC assessment that determines eligible properties included? | |
| Are Roadways constructed of a suitable material and structurally adequate to prevent damage by and support a fully loaded waste collection vehicle? | |
| Are the Roadways free of pot holes and snowplowed/salted/sanded on an as needed basis? | |