



# RESIDENT COUNCIL MEETING MINUTES

GRANDVIEW LODGE

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**Date:** Thursday, January 25, 2024

**Time:** 10:30 a.m.

**Location:** Gathering Room

**Present:** Doug Potter – President (BV), Joan Henderson (MV), Marion Pickle (MV), Julie Nile (MV), Willy Redding (MV), Bill Moore (BV), Doris Aucoin (BV), Ula Bartlett (BV), Lois Patterson (HV), Marian Mayberry (HV).

**Invited Guests:** Cathy Fisher, Supervisor of Program & Supports – Staff Liaison, Sarah MacNeil, Administrative Assistant Leadership – Secretary & Minute Taker

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## STANDING AGENDA ITEMS

### 1. Previous Meeting Minute Review

Last meeting held in November 2023. Discussion of everyone's holiday celebrations occurred before the meeting commenced.

### 2. Treasurer Report

- Resident Council Fund Approx. Balance: \$66, 000.

### 3. Resident Bill of Rights (29/1/2)

***#3 – Every resident has the right to have their participation in decision making respected.***

***In other words:*** You have the right to be involved in decisions about all aspects of your life in the home.

You have the right to be told about medications or medical treatments that are recommended for you.

You also have the right to be asked about other decisions. For example, staff at the home should ask you what you like to eat and what activities you want to do.

***#4 – Every resident has the right to freedom from abuse.***

***In other words:*** No one is allowed to abuse you physically, financially, sexually, verbally, or emotionally.

**Physical abuse** is when someone assaults you, handles you roughly, or slaps, pushes, or beats you. It can also be physical abuse if:

someone refuses to give you medicine that you should take, or makes you take medicine that you should not be taking.

**Financial abuse** is when someone takes your money or property by fraud, theft, or force, or by tricking you.

**Sexual abuse** is when someone forces you into any type of sexual activity that you do not want.

**Verbal abuse** is when someone calls you names or yells at you. Or they speak to you in a way that scares, belittles, or threatens you.

**Emotional abuse** is when someone threatens, insults, or frightens you. Or they say or do something that humiliates you.

This kind of abuse can make you feel lonely, scared, not respected, or ignored.

***#5 – Every resident has the right to freedom from neglect by the licensee and staff.***

***In other words:*** The owner and staff at the home are not allowed to neglect you.

Neglect happens when the home does not give you the treatment, care, services, or help that you need. For example, you have the right to get medication that is prescribed for you.

If you need help getting to the toilet, staff should take you to the washroom in a reasonable amount of time. You should not be forced to wear a brief or another incontinence product if you do not want to.

#### **4. Upcoming Events**

- Valentine's Social
- Breakfast Club



## **5. Feedback/ Comments / Concerns**

- Discussion regarding lights that are left on at night in shared rooms. Staff sometimes leave the washroom and foyer light on after providing care, and will speak loudly. This is disruptive to the roommate, often resulting in disturbed sleep.
- Resident expressed concern regarding whether a shared room door can be closed at night. There has been an instance when a Staff member communicated the door cannot be closed. Leadership will follow-up with staff on the procedure.
- Cathy encourages Residents to continue to bring concerns forward at council, but also notes that concerns do not have to wait for this forum to be addressed. Residents can reach out to any staff member to address concerns, or can bring their concerns forward to Leadership (anyone with a yellow badge).

## **NEW BUSINESS**

### **1. Home Area Reports**

- Resident Request via Council President to tour laundry facility. Residents would like to see behind the scenes in the laundry room to gain a better understanding of how things work.
- Resident Request to tour the external grounds once the weather permits. Tour would be informational/ educational

with one of the Supervisors, or Staff that can discuss history and operation of the building.

- President, Doug Potter, requests council to bring forward ideas of how to improve the operation and daily living at GVL.

Resident suggests implementing a call system, similar to life alert, to assist residents in the event of a fall. If someone falls and they are not in the proximity of call bell, there is no real way for them to call for help. Implementing an alert system that travels with the residents could help alleviate this issue.

## **2. Resident Council Meeting Date**

Motion to council to move monthly meeting dates to Monday Wednesday or Friday, so Residents attending medical appointments can participate in council meetings.

Council agreed to change the meeting date to Wednesdays moving forward.

Willy Redding to 1<sup>st</sup> the motion, Doug Potter 2<sup>nd</sup>.

The next meeting will take place on Wednesday February 28<sup>th</sup>.

### 3. Annual Reporting Requirements:

- ✓ Home's Financial Statement
- ✓ Detailed Allocation of Funding
- ✓ Resident & Family Satisfaction Survey
- ✓ Resident Information Package
- ✓ Home's Mission Statement

**ADJOURNMENT:** Meeting ended at 11:20 AM.

**Next meeting:** Wednesday, February 28, 2024 at 10:30 a.m.,  
in the Gathering Room



Reviewed by: Doug Potter, President

Reviewed by: Cathy Fisher, Liaison

