

A P R I L

GRAND VIEWPOINTS 2024

Message from the Administrator

Dear Residents, Families, and Friends of Grandview Lodge,

As the warmth of spring begins to infuse the air, we are happy to welcome the new beginnings and blossoms that this season brings. April showers bring May flowers, they say, and here at Grandview Lodge, we're ready to embrace the refreshing spirit of springtime. I hope you all had a fantastic Easter! Big thanks to everyone who joined in on our Easter Egg Hunt this year. Check out some fun photos from the event. In this month's newsletter I have some wonderful updates for you all:

Solar Eclipse – April 8th, 2024!

We are thrilled to have the opportunity to participate in this awe-inspiring event. As this event occurs only once every 100 years, ensuring the safety of our staff and residents is our top priority. Haldimand County has written an Eclipse Safety Manual where you can read it [here](#) online or pick up a copy at the front desk. While this manual covers general safety guidelines, the following information specifically pertains to GVL:

- A staff-monitored viewing area will be set up for residents and family members who wish to witness this extraordinary event. Safety glasses will be provided, and the viewing area will be located in Centennial Gardens, weather permitting. Safety glasses will be inspected prior to use.
- For those who prefer to remain indoors, staff will be closing resident room blinds from 2:00 to 4:00 p.m. to prevent anyone from inadvertently looking at the eclipse without proper safety glasses.
- The home's leaders have arranged for all stock supplies to be delivered outside the dates of April 7th, 8th, and 9th to avoid potential traffic congestion.
- No medical appointments will be scheduled on the aforementioned dates.
- All staff members are required to acknowledge receipt of the safety manual by signing off on it.

We hope that some of you will join us for this once in a lifetime event.

Welcome Kayla White – new Accounts Clerk!

We extend a warm welcome to Kayla White as she joins Grandview Lodge in the capacity of the new Accounts Clerk. Kayla will commence her duties in this role starting Monday, March 11th. Her extensive background in customer service and finance positions her as an ideal fit for this position. Holding a certificate in Office Administration from Mohawk College and currently pursuing an Advanced Diploma in Business Administration with a focus on Human Resources at Durham College, Kayla brings a wealth of knowledge to her new role. With previous experience in various administrative, financial, and customer service roles at Minor Bros Animal Health & Nutrition and Trimlite MFG, Kayla has honed her skills and expertise. Recently relocating to the Dunnville area from Stoney Creek with her husband and dogs, Kayla's diverse background and experiences are sure to contribute significantly to the Accounts Clerk position at Grandview Lodge. While Kayla is still in training, please reach out to her at any time. She is looking forward to getting to know everyone. Kayla's email is kwhite@haldimandcounty.on.ca ext. 2222.

Embracing Change – Our Journey to New Office Spaces!

As many of you are already aware, we're embarking on an exciting journey to new office spaces! We're incredibly excited about this change and the opportunities it presents for us as a team. Change is inevitable, and our new offices and new staff positions symbolize growth,

progress, and endless possibilities. They're more than just physical spaces; they're the catalysts for creativity, collaboration, and innovation. I want to emphasize the significance of the changes we're implementing. We've been fortunate to welcome a new social service worker, Ashley Mellen, who joined us in January of this year. Ashley's role necessitates a private space for meeting with families and residents during the admission process, as well as for conducting assessments and interventions.

Additionally, we're thrilled to announce that we will soon be recruiting for a Nurse Practitioner, who will require dedicated office space. Consolidating our RNs, who have been temporarily stationed in the Volunteer Centre, will promote collaboration and enable us to deliver the best possible care to our residents. Considering these developments, we also see the value in relocating certain positions to the home areas to enhance on-site collaboration. Having more eyes and ears on the ground will undoubtedly contribute to the overall safety and well-being of our residents. I have included a table detailing all of these changes to ensure everyone knows where to find people! Most moves have taken place and will be finished very soon!

Position	Name	New Location
Quality Assurance Nurse	Kelly Wickett-Horton	Marsh View treatment conference room
RAI/Coordinator	Debbie Crumb	Bridge View treatment conference room
IPAC Coordinator	Taylor Reichheld	Bridge View treatment conference room
Supervisor of Housekeeping, Laundry and Dietary	Kristen VanKuren	Evergreen NORTH hallway (RAI/Quality old office)
Social Service Worker	Ashley Mellen	Evergreen NORTH hallway (IPAC old office)
Nurse Practitioner	Vacant	Hill View treatment conference room
RN's (Registered Nurse)	All RN's	Hill View treatment conference room

The physiotherapist (Rajesh John) and Dietician (Kaitlyn Myles) will continue to share a desk in the restorative care room. In the interim, the Administrative Assistant – Leadership (Sarah McNeil) will also operate from the restorative care room until we finalize the redesign of the front office. Once completed, the front office will house the Administrative Assistant (Daniela Grimaldi), Accounts Clerk (Kayla White), and Administrative Assistant - Leadership (Sarah McNeil). This transition is expected to be completed over the next few months.

Furthermore, the restorative care room will be transformed into a versatile "drop zone" area. We'll install a six-person desk system to accommodate educational and training needs, as well as provide shared space for future growth, temporary needs and our friends from HCAB (Haldimand County Administration Building) to work from while at GVL. This space has the potential to foster collaboration and teamwork well into the future. Additionally, we'll revert the volunteer center back into a resource room. This room will be available for booking meetings, family events or as an alternative space for foot care or dental hygienist services if bedside treatment isn't feasible. Wound Care, Foot Care, and the Dental Hygienist will continue to offer their services at the bedside.

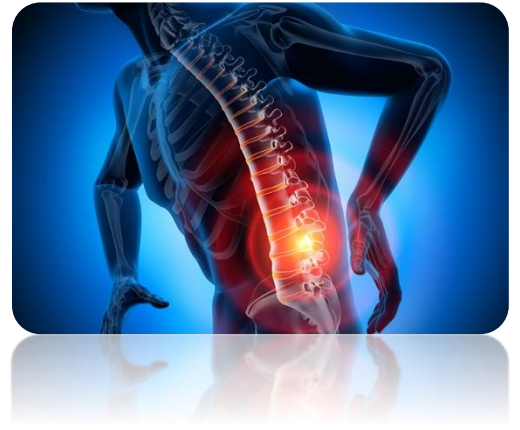
I want to express my heartfelt appreciation to everyone involved with these moves. With everyone's continued commitment, our future will be filled with endless possibilities and success!

Amy Moore, Administrator
amoore@haldimandcounty.on.ca

Facility Operations

Back Injuries and Prevention Safety Talk

Back injuries are some of the most prevalent and hardest-to-prevent injuries on the job. According to industry experts, more than one million workers suffer back injuries each year in North America, and back injuries account for one of every five workplace injuries or illnesses. These types of injuries account for a large majority of worker's compensation claims every year.



Back injuries often occur when:

- An individual is lifting up an object
- Using improper lifting techniques, such as lifting with the back and not the legs
- Lifting an object that is too heavy for the individual
- Twisting while lifting or carrying objects
- Repetitive lifting during a work task

Ways to Prevent Back Injuries

Eliminate– The best way to protect individuals against back injuries is to eliminate as many lifts as possible during the workday. Using equipment such as carts, dollies, etc., is the best way to eliminate handling and lifting objects by hand. Break down large or heavy objects that pose a hazard when lifting into smaller, safer loads when possible.

Engineering Controls– Set up work areas that are ergonomically friendly to all employees. Install proper shelving and set up storage areas that keep objects and lifts within an optimal range. Keeping objects within the proper range helps keep employees from making awkward or dangerous lifts that can result in a sprain.

Steve Durk, Supervisor of Facility Operations

sdurk@haldimandcounty.on.ca

Environmental Services

Reminder with temperatures on the upward trend, those Spring days are right around the corner. We would kindly ask that you spend some time with your loved one going through clothing and remove any clothing items that are not required for the months ahead.

Also, if you are bringing in new clothing, please make sure they are given to the Personal Support Workers in order for them to be sent to Laundry with proper paperwork for labelling of items. If you find clothing that is not your family members, please give the items to the Nursing Team so that we can get items into the correct closet. The laundry department has been trying to double check when putting away clothes but your continued support is appreciated.



Thanks so much,

Kristen VanKuren, Supervisor of Laundry, Housekeeping and Dietary Services

kvankuren@haldimandcounty.on.ca

Nursing & Personal Care

We often hear a lot of terminology about planning our future healthcare decisions when we age and/or enter a Long-Term Care Home. April 16th, 2024 is Advance Care Planning Day in Canada, so let's look at some important definitions. Advance care planning, goals of care, and code status are all equally important, but not equivalent.

The term "Advance Care Planning" (ACP) is about preparing your Substitute Decision Maker (SDM) for future healthcare situations and decisions. It is a series of conversations between a person and their chosen SDM, and is NOT consent for any treatments that may arise in the future.

The term "Goals of care" (GOC) describes discussions between a health practitioner and a patient or incapable patient's SDM. The purpose is to help the health practitioner prepare for consent discussions by gaining an appreciation of who the patient is, how their values are reflected in the goals he or she has for their care and how these align with both the clinical picture and treatment approaches being considered. Goals of care are not decisions and patients/ SDM do not provide consent to a Goal of care. Goals of care precede and inform the discussion that leads to an informed consent decision.

The term "Code status" refers to the type of resuscitation procedures (if any) that the health care team would provide to a patient if the patient's heart stopped beating and/or the patient stopped breathing. Code status requires an informed consent from the patient or incapable patient's SDM. This is the result of a discussion between the patient/incapable patient's SDM with a physician after the patient/ SDM is informed about the patient's health condition.

The term "do-not-resuscitate" (DNR) is strictly focused on resuscitation in the form of CPR, cardiac drugs, and/or defibrillation. It says that medical personnel will not try to revive you if your heart stops. These orders are most commonly requested by frail, ailing, and elderly patients on whom CPR might be more harmful than beneficial.

Only 10% to 20% of people actually survive after cardiac arrest outside the hospital. This number is even lower in people with cognitive impairment, chronic health conditions, and terminal illnesses. Even if a person is brought back to life after CPR, they are not likely to return back to their normal state of health. Following survival of CPR common side effects include brain damage, heart damage, lung damage, broken ribs, internal bleeding, multi-organ failure. In many cases, the risk of pain and harm from CPR is much higher than the benefits. Some people simply don't want to be on life support at the end of their days, so they choose a DNR order to prevent that.

Charlotte Hutchinson, Associate Director of Nursing, RN

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Infection Prevention & Control

The Ministry of Long-Term Care (MLTC) has been working closely with the Office of the Chief Medical Officer of Health (OCMOH) to monitor and assess respiratory illness in the community and LTCHs, including reassessing enhanced masking measures currently in place in LTCHs.

Recent trends have shown continued decreases in community level transmission of COVID-19, flu and RSV, as well as decreases in outbreaks in LTCHs, with lower risk of severe illness and hospitalization amongst residents, and increased vaccination rates. While outbreaks can still be expected, we anticipate entering a lower risk period of respiratory illness than we have experienced over the past three months.

Based on the recent trends and projections the MLTC is ending the enhanced masking measures effective immediately.

Should an outbreak occur, masking within the home will resume until the outbreak has been declared over.

Taylor Reichheld, IPAC Coordinator

treichheld@haldimandcounty.on.ca

Dietary Services:

During the month of April, we are excited to celebrate several National Food Holidays!

- April 1st – Easter Monday (Dinner)
- April 3rd – National Chocolate Mousse Day
- April 4th – National Cordon Bleu Day
- April 6th – National Hostess Twinkie Day
- April 11th – National Poutine Day
- April 13th – National Peach Cobbler Day
- April 18th – National Animal Cracker Day
- April 20th – National Pineapple Upside-Down Cake Day
- April 23rd – National Cherry Cheesecake Day
- April 26th – National Pretzel Day
- April 28th – National Blueberry Pie Day



Every month, we like to include information related to Food & Food Service. This month we wanted to provide additional information about Allergies & Intolerances.

Over the last decade the number of older adults with food allergies has increased. This makes having the right information and knowing how to manage them safely and effectively crucial. Unfortunately, improperly diagnosed allergies and misinformation is common. This can make meal and snack service confusing for dietary and care staff and unsafe for Residents.

Here are some facts on food allergies in adults:

- Can develop new allergies or have existing allergies. Most common are tree nuts, fish, and shellfish, but others are possible.
- Severity of the reaction is unpredictable. It can be mild to severe and can be different each time.
- Reactions occur within minutes to 2 hours after exposure, but a secondary reaction is possible. Anaphylaxis, which is a severe, life-threatening reaction occurs rapidly and should be considered a medical emergency.

In order to manage food allergies safely and confidently, an accurate diagnosis is needed by an allergist so that the dietary team knows exactly what to eliminate from a Resident's diet. This is because:

- Diagnosis by an allergist is based on a combination of specialized tests and a history of reaction, and the specific allergen (food protein that the immune system mistakes as harmful) will be narrowed down.
- Allergens can be unique to each person. The issue may be with a specific food component, a single food type, or foods of a similar species.
- Tests available for purchase online or through natural health clinics cannot diagnose true allergies. Allergies also cannot be self-diagnosed based on symptoms alone. Misdiagnosis can lead to anxiety and food over-restriction, which can lead to poor nutrition in the elderly.

At times, some conditions or illnesses can be mistaken for or incorrectly labelled as food allergies:

- **Celiac disease:** Auto-immune disease where the small bowel is damaged when gluten is eaten.
- **Food intolerances:** Caused by a change in the ability to adequately digest certain food components. Lactose intolerance is the most common.
- **Food sensitivities:** Presents as mild, non-life-threatening reactions. They typically don't occur immediately after eating.
- Food poisoning or stomach flu
- Acute or chronic skin conditions (rash, eczema, etc.)
- Chronic respiratory conditions (asthma, rhinitis, etc.)

Documenting and communicating food restrictions:

For Resident safety, the reason for the restriction should be clear to everyone, as it determines how or when we restrict foods.

Allergic reactions can only be avoided by preventing exposure to the allergen. Preventing exposure and cross-contamination must be a joint effort by the entire team.



For intolerances or sensitivities, it's common to tolerate (or choose to eat) small amounts. Residents with lactose intolerance may be able to tolerate dairy products that contain less lactose, or they may take a lactose enzyme to compensate.

Why can't we treat all food restrictions the same way we treat allergies?

A one-size-fits-all solution is not appropriate.

Foods should not be needlessly eliminated from a Resident's diet. Meals may become repetitive, and it can reduce quality of life and affect nutrient intake.

Eliminating foods or allergens from a Resident's menu is an expensive and difficult process for dietary staff. It requires a lengthy review of meals and ingredients, and finding alternatives can be difficult.

A Note about Food Avoidance:

Some Residents have a long history of avoiding foods. It may be preference or habit, or it may be due to beliefs about a particular type of food. A balanced diet is always recommended. Here are a couple common food tolerance misconceptions that can lead to avoidance:



Does milk cause phlegm?

Some foods like milk can leave a residue in the throat. This is not caused by an allergic response or sensitivity. The residue can be washed away with another beverage.



Do fruit or vegetables cause loose stools? Does cheese cause constipation?

Changes in meal routines or usual foods can cause the digestive tract to respond differently at times. Someone who is not used to eating high fibre foods might have loose stools after eating large amounts. Alternatively, eating larger amounts of some low fibre foods can cause stool to become more compact. A varied diet is best.

Ensuring that we provide Residents with safe and appropriate diets is a team effort. When it comes to food allergies and other restrictions, good information and clarity is key. This will not only reduce confusion and errors at meal and snack times but will also help us guide and inform Residents and their loved ones.

Want more information about managing food allergies? Check out Food Allergy Canada (www.foodallergycanada.ca)

Taryn Lynn, Supervisor of Dietary Services

tlynn@haldimandcounty.on.ca

Accounts Clerk

With tax season in full effect, this is a friendly reminder to please provide your Notice of Assessment and GIS/GAINS benefit information to the Accounts Clerk, Kayla White. Information can be dropped off at the front desk!

Kayla White, Accounts Clerk

kwhite@haldimandcounty.on.ca

Programs & Support:

As we enjoy the beginning of Spring at Grandview Lodge, we are also excited to welcome back our Hatching program. This year Hillview is hosting 10 eggs in our incubator and we are "Eggerly" awaiting the arrival of some lovely baby chicks. Having meaningful programs at Grandview aligns with our DementiAbility focus within our home. We constantly strive to providing programs that align with our residents past interests and abilities. Remember to support our residents that work in our home. Our residents support our coffee program where hot beverages and muffins are for sale Monday, Wednesday and Fridays. Having a job where they are paid a percentage of sales brings a sense of purpose to our residents' day. Our residents also have independent jobs folding socks and assisting staff with folding our aprons and towels. Thank you, residents!

As the nice weather approaches please use our Centennial Garden space. There are excellent walkways and rest areas in our beautiful backyard. I can't think of a better place to reminisce about life.

Finally, I want to say thank you and farewell. I will be leaving Grandview Lodge and moving on to an Administrator's position at another Long-Term Care home. I can say in full truth that the care and dedication of our staff at Grandview is unique and unwavering. Although I was only a part of this team and community for a year, I have seen some incredible moments and met some wonderful people. Thank you, Grandview Lodge residents, staff and community, for allowing me to be a part of a very special place.

Cathy Fisher, Supervisor of Programs & Support

cfisher@haldimandcounty.on.ca

WHAT'S HAPPENING IN MARHSVIEV



WHAT'S HAPPENING IN MARHSVIEW



RESIDENT FEATURE: NEAL "SATCHEL" PAGE of HILLVIEW

A life-long resident of Dunnville, Neil Page, was born in July 1931 and is the 2nd youngest of 11 siblings. He has a sister, Anna, (who just turned 99!) residing in Beamsville. His mother, Helen, immigrated from Scotland (Dundee) for work at the Monarch in Dunnville where it is believed she met his father and namesake, Neil, also working there. He grew up on "Monarch Row" in the house on the corner of Broad and George Streets. After his father passed away, he lived together with his mother and brother, Clarence, above Brown's Arcade (now Debb's Cuisine) where his mother worked. In his retirement, he resided for many years at Diana Court Apartments and took daily walks to town where he would grab breakfast at Knowles and check out the deals at Giant Tiger.

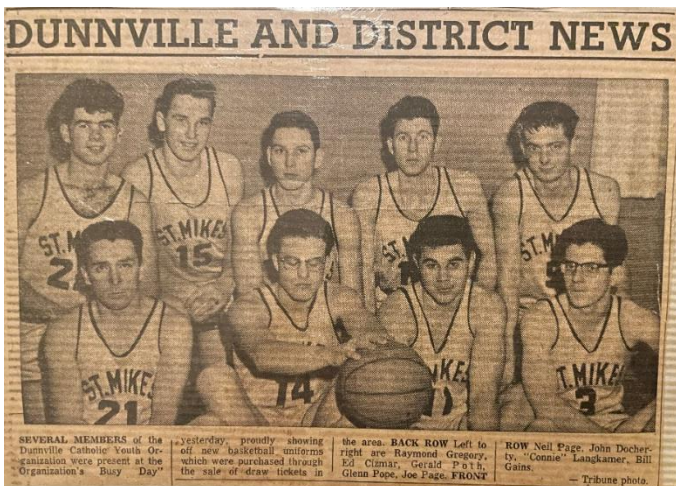


1951, with Tom Roddy, Jim Hines, Neil Page



Neil with his sister, Anna

Over the years, Neil enjoyed playing many team sports. In high school, he played on the basketball team and was quarterback on the 6-man football team. Due to the war, he ended his school days early to help at home while his elder brothers served in various military posts. Later, he took up hockey and became an original member of his brother-in-law Fred Shepherd's "Sheps All Star" (SAS) team playing regularly into his 50s. At some point he began playing hardball and became a notable pitcher in the area. He was even scouted by Doug Mowry of the Brooklyn Dodgers organization! He continued playing variations of the game (fastball and slo-pitch) into his 60s where he earned accolades for sportsmanship. He also assisted in coaching the women's Victoria Hotel fastball team. Other sports he enjoyed included: bowling, billiards (especially snooker) and fishing. As a sports fan, he cheered for the Montreal Canadiens and New York Yankees but eventually developed a soft spot for the local Blue Jays as well.



Neil Page, Front row



Neil racking up balls for a game of snooker!

Neil has held several jobs over the years at the following: John Deere , Nickel Plant, the Monarch, Erco, IMC and finally the Haldimand School Board where he was a Janitor at Dunnville Secondary until retiring.



At work at IMC, Port Maitland



Neil with Victor as the Montreal Forum

He married in June of 1966 and welcomed the “apple of his eye”, Cheryl in 1969. He was actively involved in cheering her on in life and teamed up with her for Father-Daughter bowling tournaments. He shared with her his positive attitude, humour, as well as his passion for nature, sports and music. He has a soft spot for animals and has cared for some canine companions over the years, a bird and even a rabbit. When Cheryl married, he gained a son-in-law (Victor) and eventually two granddaughters (Claire and Ella) of whom he is extremely proud.



Neil with his daughter, Cheryl



Claire, Neil, Ella

Neil is a resident of Hillview, having transitioned from living on his own in 2019. He uses his singing talents and humour to overcome his shy nature to brighten the days of staff and residents. His goal each day is to make others smile!



A few of GVL's favourite jokes from Neil:

“What do you do when you live in a shoe? Lace up and move to a boot!”

“There's one thing I couldn't stand for...Sitting down”

“What's all around town?...Sidewalks”

Spring News from Bobbi Jo's Salon

Welcome all residents and families to the GVL Hair Salon. I'd like to share with you the following services provided below:

- Weekly or Bi-Weekly Shampoo and Set
- Every 6 Weeks Haircut
- Haircut Bangs
- Perms Every 3 Months
- Temporary Colour Rinses
- Permanent Colour
- Beard Cut



You can contact the Salon by phoning 905-774-7547 ext. 2239. Please leave your name and phone number on the machine, or come visit the Salon to discuss services.

Salon Hours:

- Monday, Tuesday, Wednesdays from 9:00 a.m.- 5:00 p.m.
- Home Areas are assigned on specific days
 - Mondays—Bridgeview & Hillview
 - Tuesdays—Marshview & Creekview
 - Wednesdays—Covergirl services; perms and colours

Salon Gift Certificates:

Looking for a special gift for all occasions? Gift certificates are available for purchase in the Salon to pamper your loved one or Resident's in need! Contact the Salon to purchase a gift certificate!

- Mother's Day—Sunday, May 12th
- Father's Day—Sunday, June 26th
- Special Birthday wishes

A Message From Bobbi Jo:

"This month is very special to me. I am celebrating 30 years of being a licensed hairstylist/owner. Over these past 7 years at Grandview Lodge as a contractor, I lease the salon from Haldimand County & Grandview Lodge to provide hair services for the Residents. During these years, I have met some amazing Residents, which all have wonderful stories of their lives and quotes they share at the salon:



"I enjoyed working with you Bobbi Jo! Thank you hugs!"-Gwynneth Pears
(Permanent colour, haircut + set)



In memory of Anne Silverthorne:
"She is so precious"
(Shampoo + set)



"I love you, Judy!"
-Barb Mazi
(Shampoo, set + rollers)



"Wow, I look younger!"
-Lois Patterson
(Perm, shampoo + set)



"Look how beautiful I am"
-Ula Barlett
(Perm, roller set)



"I'll have to pay you a
finder's fee!"
-Bob Shaver on balding



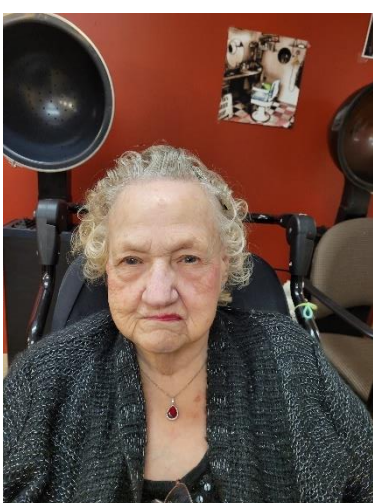
"Your hair looks nice Connie"
-Patricia Alfieri & Connie
Bronson(Haircut + set)



"I look like a girl!"
-Sally Houser (Perm + set)



"I like my hair!"
-Gloria Rioux (Perm + set)



"Smiling all day"
-Marion Pickle (Roller set)



"I look like Elvis!"
-Nick Dykstra (Haircut)



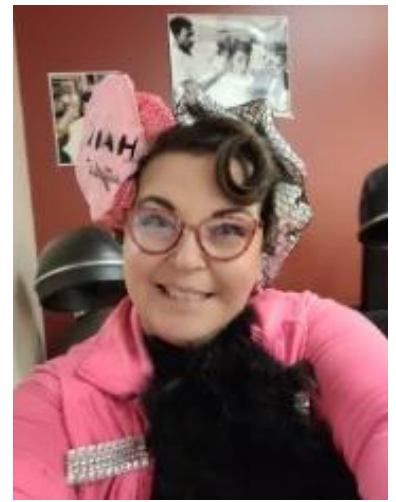
"Wow! Looks good!"
-Joan Henderson
(Haircut + set)



*"Feels wonderful!"
-Joan Bastien
(Shampoo + set)*



*"She is a great hairdresser, very good. She knows exactly what I like. I'm a nice old lady hair. I look like a different person. She put colour on which I wanted. Great job"
-Moya Barker
(Haircut, set + colour)*



*Bobbi-Jo Biggley
Hair stylist/ Owner*

I use different strategy tools to guide Residents, to create a relaxing, fun, atmosphere like all styles of music, snuggles with a baby, activity sensory blankets, magazines, therapeutic kittens. Lots of vintage pictures are throughout the salon. Always great conversation piece which everyone can relate to during the service. Social environment, uplifting experience.

Special in memory of my mother-in-law, Helen Biggley, holding her therapeutic kitten, which gave her a home, safe feelings, lots of smiles and comfort.



*"Best part of getting my hair done is it's free" as she walks back to her room, smiling, telling everyone who complements her.
-Helen Biggley*



Overall, being a hairstylist is a rewarding and fulfilling career, that allows me to be creative, work with a diverse range of people and make a real difference in their lives.

Love is in the Hair!

Bobbi-Jo Biggley (Squires)
Stylist/ Owner
1993-20244

HAPPY BIRTHDAY

Wishing you a wonderful year filled with special moments, good health and happiness!

Constance Bronson

Joseph Denault

Eileen MacDonald

Gerald McCarthy

Lois Patterson

Gloria Rioux

Eva Rogic

Nikola Rogic

Deborah Verge



Grandview Welcomes:

Jack Smith to Bridgeview!

Eleanor Piette to Creekview!



It is with heavy hearts that we say goodbye to

Ula Barlett of Bridgeview

Carol Leggett of Marshview

JOIN US

GOOD FRIDAY LUNCH:

Friday, March 29th

12:00 p.m.

EASTER DINNER:

Monday, April 1st

5:00 p.m.

Tickets are \$13.00 per person and can be purchased at the front desk from Jodi Walsh, Resident Services Clerk.



**Why shouldn't
you tell ducks
jokes on April
Fools' Day?**

They'll quack up.



**Why do eggs like
April Fools' Day?**

They love
practical yolks.

woman's day

GRANDVIEW LODGE

657 Lock St W
Dunnville ON N1A 1V9

Phone: 905 774-7547
Fax: 905 774-1440
Web: www.haldimandcounty.ca

Mission Statement:

“With comfort, compassion and care, Grandview Lodge Community supports a meaningful life for residents.”

Contact us:

Administrator

Amy Moore Ext 2224

Supervisors, Dietary Services

Taryn Lynn Ext 2228
Kristen VanKuren Ext 2237

Dietitian

Kaitlyn Myles Ext 2240

Director of Nursing

Debbie Marks Ext 2234

Associate Director of Nursing

Charlotte Hutchinson Ext 2226

Supervisor, Facility Operations

Steve Durk Ext 2241

Supervisor, Programs & Services

Cathy Fisher Ext 2233

ADMINISTRATION:

Resident Services Clerk Ext 2221

Accounts Clerk Ext 2222

Administrative Assistant Ext 2223

NURSES STATIONS:

Bridgeview Ext 2238

Creekview Ext 2262

Hillview Ext 2247

Marshview Ext 2261

RECREATIONISTS:

Nicole Leeney, Creekview Ext 2303

Bev Little, Hillview Ext 2300

Gayle McDougall, Marshview Ext 2302

Megan Herkimer, Bridgeview Ext 2301

Physicians

Dr. Kamouna Attending Physician/
Medical Director

Dr. Ezzat Attending Physician

Upon request, the Director of Nursing may attend Physician appointments held at Grandview Lodge. Please see the registered staff in your home area.

The following services are available at Grandview Lodge:

Rajesh John Physiotherapist

Bobbi-Jo Biggley Hairdresser &
Barber

Jodi Ainsworth, RPN Foot Care

Rosanne Turenne, RDH Dental Hygienist

For more information regarding the above services or to book transportation for an off-site medical appointment (we have a van, fees apply), please call Jodi Walsh, 905 774-7547, ext. 2221.

