



Schedule D - Refusal & Tampering

Schedules should be read in conjunction with the By-Law for all applicable terms and conditions.

| Water and Wastewater Access Refusal and Tampering Charges | Description | 2023 Charge | 2024 Charge | % Increase |
|--|--|---|---|------------|
| Refusal of Entry for Inspection, Installation, Repair or Replacement of Meters/Equipment, Water Service Leaks | | | | |
| These fees outline the applicable charges to residents who refuse access required for maintenance, inspection, installation, repair or replacement of meters/equipment. | | | | |
| Disconnect from the System | Applicable to non-paying derelict properties. Costs to be recovered by the owner. Disconnect at property line or main is at the discretion of the County. Charges unpaid will be added to tax account following proper process | 100% Cost Recovery | 100% Cost Recovery | n/a |
| Refuse Access | Shut off - this is only an option if owner is refusing access and not paying their bill | 100% Cost Recovery + continuation of monthly basic charge fee | 100% Cost Recovery + continuation of monthly basic charge fee | n/a |
| Refuse Access | Monthly meter read estimate | \$66.00 | \$68.00 | 3.03% |
| Refuse Access | Police attendance for enforcement | 100% Cost Recovery | 100% Cost Recovery | n/a |
| Refuse Access | Court costs to gain entry | 100% Cost Recovery | 100% Cost Recovery | n/a |
| Meter Pit Installation | Applicable cost for owners who refuse access to property | 100% Cost Recovery | 100% Cost Recovery | n/a |
| Tampering | Charge for tampering with Water Meter and/or Water Service. All costs of repairs to services and equipment will be recovered 100% in addition to the Tampering Charge and estimated consumption charges. | \$574.00 | \$591.00 | 2.96% |
| When it is determined that a meter fails to register accurately the quantity of water consumed, during the period of such failure the quantity shall be estimated by the County. | | | | |

Fees effective January 1st, 2024 unless otherwise stated.