



GRAND VIEWPOINTS

Message from the Administrator

Dear Residents & Family Members,

We hope this newsletter finds you all doing well as we approach the month of May. As we transition from the cooler months to warmer weather, we have planned some exciting activities for our residents to enjoy. Please review our upcoming activities under our Programs & Support section of the newsletter.

I do want to bring forth some information regarding our current TV cable services. Starting June 1st, 2023 our current cable provider Rogers will be upgrading our cable boxes. Our maintenance department along with a representative from Rogers will work together to remove our Rogers cable boxes and exchange them to a newer model. We want this transition to have as little impact on all of you as possible. When your cable box is switched out your channels will be changing as well. In this newsletter, you will see at the end, the new channels that will be available to you. We are happy to announce that you will now have access to 60 channels! With this change your payment per month will change from \$25.73/per month (inclusive of HST) to \$24.66/month (inclusive of HST), which is a decrease of \$1.07. If you have issues or concerns with this transition, please connect with our Resident Service Clerk, Jodi Walsh.

We are pleased to announce that Jodi Walsh has joined our team as the new Resident Service Clerk, beginning her new role on April 24th. We are thrilled to have Jodi on board and many of you may recognize her from her previous role as a Dietary Aide in the Dietary department. While we will miss Sarah MacNeil in this position, we are happy to share that Sarah has accepted a new role as the Administrative Assistant - Nursing, which will be located down the Administrative hallway near the Games Room. We would also like to extend a warm welcome to Michelle Palmateer, who will be joining us as our secondary scheduler. We recognize the importance of these positions in the success of Grandview Lodge and are excited for what the future holds.

You may have already heard the news that starting from April 1st, 2023, there is no longer a requirement for staff, volunteers, families, and visitors to undergo rapid testing upon entering the home. We are pleased with this development and view it as a positive step towards the normalization of long-term care. However, we would like to remind everyone to follow the safety protocols by signing in, washing hands, and wearing masks while inside Grandview Lodge. If you're feeling unwell, we kindly request that you postpone your visit until you're feeling better.

If you have any questions or suggestions, please do not hesitate to reach out to us. We look forward to sharing more updates with you in the coming months. Stay safe and take care!

Sincerely,

Amy Moore, Acting Administrator
ext. 2224

amoore@haldimandcounty.on.ca



Bulk Services

Bulk VIP Channel Line-up

Channel Number	Channel Name	Channel Number	Channel Name	Channel Number	Channel Name
2	TVOntario (TVO - CICA)	41	CTV Comedy (East) Channel	131	TVA
3	Global Toronto (CIII)	42	OWN	132	ICI RDI
4	OMNI.1 (CFMT)	43	AMC	133	TV5
5	CBS Buffalo (WIVB)	44	DTOUR	136	Golf Channel
6	CBC Toronto (CBLT)	46	Turner Classic Movies	137	FX
7	Citytv Toronto	47	Sportsnet Ontario	139	EuroWorldSports
8	TFO (CHLF)	47	Sportsnet Ontario	141	Sportsnews
9	ABC Buffalo (WKBW)	48	Showcase	143	Sportsnet ONE
11	Today's Shopping Choice	49	W Network (East)	144	Sportsnet East
12	CHCH	50	Nickelodeon	145	Sportsnet West
13	CTV	51	BNN Bloomberg	146	Sportsnet Pacific
14	Cable 14	52	National Geographic	151	TSN2
15	FOX Buffalo (WUTV)	66	Telelatino (TLN - East)	152	NFL Network
17	ICI Radio-Canada Télé (TOR)	67	E!	155	GameTV
19	YES TV	68	Cartoon Network	158	CNBC (Consumer News and Business Channel)
20	OMNI.2	69	TWN (Hamilton)	160	Salt + Light Television
22	NBC Buffalo (WGRZ)	70	Treehouse	169	T+E
23	YTV (East)	71	CTV Two Toronto	170	Cottage Life
24	CBC News Network	92	Family Jr.	177	Makeful
25	TSN4	95	MovieTime	186	ABC Spark
26	Food Network	97	Lifetime	187	Nat Geo Wild
27	Slice	98	Adult Swim	234	MLB Network
28	Sportsnet 360	105	documentary	251	FXX
29	CNN (Cable News Network)	107	History2	358	TSN1
30	Discovery Channel	118	CTV Life Channel	360	TSN3
31	TLC (The Learning Channel)	120	MTV	362	TSN5
32	OLN	121	APTN (Aboriginal Peoples Television Network)	449	The Weather Network
33	CTV Drama Channel	122	CTV News Channel	459	Disney Junior
34	A&E	123	CP24	461	Disney XD
35	Paramount Network	125	MUCH	462	Disney Channel
36	HLN	126	VisionTV	467	NASA TV
37	TELETOON (East)	127	CMT Canada (Country Music Television)	606	AMI-télé
38	Family Channel (East)	128	PBS Buffalo (WNED)	660	Unis TV
39	History	129	CPAC English	888	AMItv
40	CTV Sci-Fi Channel	130	Ontario Legislature		

ROGERS

КОСЕК?

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Accounts Clerk

Rate Reductions:

Just a quick reminder for all those in need of a **Rate Reduction** that Notice of Assessments for the 2022 Tax Year are required by **May 19, 2023** in order to be processed for the June billing cycle. In addition to Notice of Assessments, we ask that anyone who is receiving GAINS please bring their rate letters as the Ministry is making accommodations for that amount.

If you have any questions or need something clarified, please connect with Pamela Bonnett for more information.

Pamela Bonnett, Accounts Clerk
Ext. 2222



Nursing

Springtime is when Mother Nature comes out of hibernation and it is time to celebrate new growth! May 8-14 is **NURSING WEEK** in which we celebrate the amazing frontline healthcare workers including RNs, RPNs, and PSWs! It is a time to recognize the work they do 24/7 to provide comfort, compassion and care, supporting a meaningful life for residents. We want to thank everyone for their continued dedication to their residents and upholding the honour of their profession. Even though we only formally celebrate one week a year, the nursing team shows up every day, in all seasons, no matter their circumstances, and it does not go unnoticed.

This year we will be joining the RNAO in their **#HeyNurse** social media campaign. We encourage all staff to post hashtags to their social media to show their support of the nursing team here at Grandview Lodge. Any of the following hashtags can be proudly posted on all social media platforms you can even create your own!)

Next time you're visiting Grandview Lodge, make sure to thank the members of staff for their continued dedication to the residents.



Kim Eros, RN, Director of Nursing, ext. 2234

Charlotte Hutchinson, RN, Associate Director of Nursing, ext. 2226

Dietary Services

**Spring Has Sprung!!!
Let's Celebrate May!!!
It has been a LONG Winter
Time to smell those Flowers!!**



Grandview's ever-famous Easter Dinner was a great success! With a choice of roasted turkey or roast beef, tummies were full and hearts were warm around the dinner table.

On **Sunday, May 14th at 12:00 p.m.** we will have a **special menu for Mother's Day Lunch!** Family members can purchase tickets from Jodi at the front desk to celebrate with Mom!! Tickets are \$13.00/person.

Our fabulous Dietary Team had a great time this past month celebrating all of our special days of food, such as Chicken Cordon Bleu Day & Cherry Cheesecake Day, and we are not stopping there! We have so many fun meals planned for this month:

- May 8th Coconut Cream Pie Day!!
- May 13th Apple Pie Day!!
- May 16th we are going to honor BBQ Day!! Just because we all love that smell of the grill!!!
- May 20th Quiche Lorraine Day!! 😊 I LOVE Quiche!!
- May 26th we are going to celebrate **THE BEST DESSERT** ever.....

DRUM ROLL PLEASE!!



BLUEBERRY CHEESECAKE!!!

**Taryn Lynn, Supervisor, Dietary Supervisor
Kristen VanKuren Food Services Supervisor
Kaitlyn Myles, Registered Dietician**

Facility Operations

With the spring weather will come the beginning of our exterior construction for the replacement of our critical area roof top air handling units. You will notice construction crews onsite over the coming weeks from Superior Boiler as we begin the infrastructure upgrades to support the replacement of our HVAC systems. As part of our energy initiatives, along with HVAC replacements will be our building automation upgrade. Upgrading our BAS creates more opportunities for more precise monitoring and temperature control, as well as more consistent temperature control for our resident and staff environments.

As we work through the beginning phases of our HVAC and control upgrades, please feel free to reach out to Kellen Mowat for any questions or concerns. Thanks in advance for everyone's patience as we work towards making our home a more controlled, comfortable and energy efficient home!

**Kellen Mowat, Supervisor, Facility Operations
Ext. 2241**



Programs & Support

April was a whirlwind of beautiful weather and fun!

Grandview welcomed 5 baby chicks to Marshview with our hatching program!



Residents were able to watch our eggs hatch, then grow into baby chicks!

We said farewell to them at the end of April, as they moved to the farm to grow even more; however, we will be welcoming adult chickens to the Centennial Gardens Chick Coop over the summer. Additionally, Marshview is still caring for our lovely Diamond Doves, Harriet & Ozzie—who live here permanently.



A big thanks to Grandview staff who volunteered to help with our Annual Easter Egg Hunt! Families and over 50 children were at Grandview on Saturday, April 8th to see what the Easter Bunny had hidden. Residents were able to enjoy the beautiful weather and watch children collect over **4,000 eggs!**

Thank you to our dedicated Volunteers here at Grandview!

On Thursday, April 13th we held a **Volunteer Luncheon** to thank our wonderful volunteers for their hardwork, commitment and dedication to Grandview Lodge over the years; it was lovely to have everyone back together again as we celebrate volunteering. Special thanks to Bob Shaver for sharing his memories of Dunnville's history and to the Potting Shed for the lovely floral arrangements.



Cathy Fisher,
Supervisor, Programs & Support
Ext. 2233



UPCOMING EVENTS

**Tuesday, May 2nd
Brad Boland Entertainment!
(Marshview & Creekview)**



**Friday, May 5th
Cinco De Mayo Fiesta!
2:00 p.m. in the Auditorium**

**May 6th & 7th
Pet Therapy!**



**Sunday, May 14th
Mother's Day Lunch!
2:00 p.m.
Meal tickets are \$13/person**



**Tuesday, May 30th
Dave Burden Entertainment
(Hillview & Bridgeview)**

HAPPY BIRTHDAY

Lawrence Adams

Arnold Felker

Martha Jones

Marian Mayberry

Norma McConachie

Shirley Mumby

Sonja Pietersen

Lyle Shirton

Doris Swick

*Wishing you a wonderful year filled with
special moments, good health and happiness!*



Grandview Lodge welcomes:

Margaret Snow to Bridgeview & Doug Potter to Creekview!

We are so pleased to have you with us!



It is with heavy hearts that we say goodbye to...

Roy Alton

Sandy Szoke

Val Eckersley

Happy Mothers Day



APPRECIATION

- BEAUTIFUL
- BREAKFAST
- CANDY
- CHARMING
- COMFORT
- DEVOTED
- FLOWERS
- FORGIVING
- GIFTS

GUIDANCE

- HUGS
- JEWELRY
- JOY
- KISSES
- LAUGHTER
- LOVE
- MATERNAL

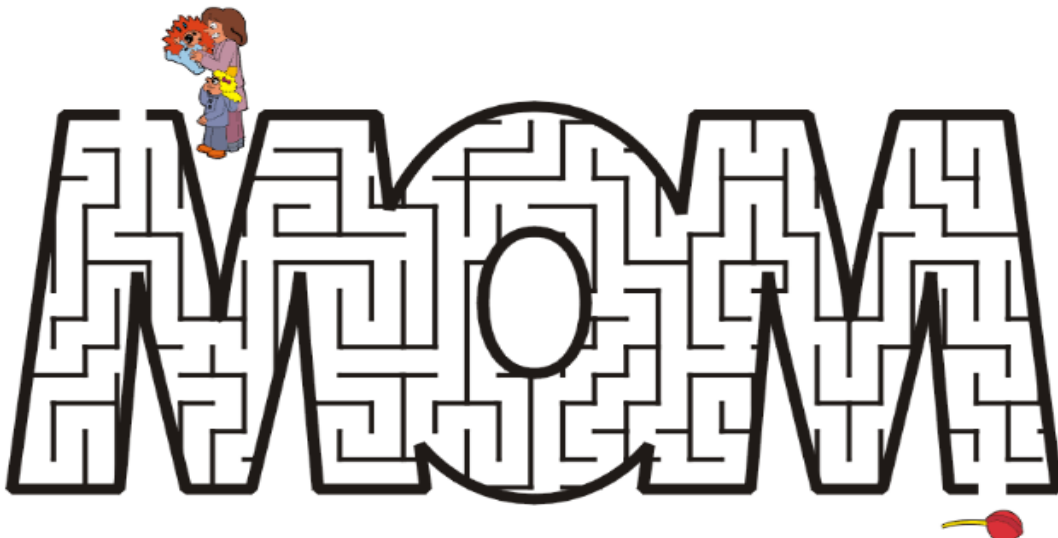
MOM

- MOTHER
- NURTURE
- PERFUME
- PROTECTIVE
- SHARE
- TELEPHONE
- TENDER

THE BEST

- WARM
- WISE

DIRECTIONS:
Find and circle the vocabulary words in the grid. Look for them in all directions including backwards and diagonally.



GRANDVIEW LODGE

657 Lock St W
 Dunnville ON N1A 1V9

Phone: 905 774-7547
 Fax: 905 774-1440
 Web: www.haldimandcounty.ca

Mission Statement:

“With comfort, compassion and care, Grandview Lodge Community supports a meaningful life for residents.”

Contact us:**Administrator**

Amy Moore Ext 2224

Supervisors, Dietary Services

Taryn Lynn Ext 2228

Kristen VanKuren Ext 2237

Dietitian

Kaitlyn Myles Ext 2240

Director of Nursing

Kim Eros Ext 2234

Associate Director of Nursing

Charlotte Hutchinson Ext 222

Supervisor, Facility Operations

Kellen Mowat Ext 2241

Supervisor, Programs & Services

Cathy Fisher Ext 2233

ADMINISTRATION:

Resident Services Clerk Ext 2221

Accounts Clerk Ext 2222

Administrative Assistant Ext 2223

NURSES STATIONS:

Bridgeview Ext 2238

Creekview Ext 2262

Hillview Ext 2247

Marshview Ext 2261

RECREATIONISTS:

Nicole Leeney, MV Ext 2303

Bev Little, BV Ext 2300

Gayle McDougall, HV Ext 2302

Megan Herkimer, CV Ext 2301

Physicians

Dr. Kamouna Attending Physician/
 Medical Director

Dr. Ezzat Attending Physician

Upon request, the Director of Nursing may attend Physician appointments held at Grandview Lodge. Please see the registered staff in your home area.

The following services are available at Grandview Lodge:

Khurram Khan Physiotherapist

Bobbi-Jo Biggley Hairdresser &
 Barber

Lisa Mederios, RPN Foot Care

Rosanne Turenne, RDH Dental Hygienist

For more information regarding the above services or to book transportation for an off-site medical appointment (we have a van, fees apply), please call Jodi Walsh, 905 774-7547, ext. 2221.