



## GRAND VIEWPOINTS

### Message from the Administrator

Hello, residents and families!

I hope this message finds you all in good health. Our team at Grandview Lodge is committed to providing the highest standard of care for you and your loved ones. We are proud to share some updates with you in this newsletter. I would like to begin with announcing that we have successfully recruited Charlotte Hutchinson as our new Assistant Director of Nursing (ADON). Charlotte brings a wealth of knowledge and experience with her to Grandview Lodge. Charlotte has experience implementing nursing best practices guidelines by participating in an Advanced Clinical Fellowship with Registered Nurses Association of Ontario (RNAO). She has worked as an RN and RPN in various healthcare sectors (long term care, retirement and hospital). Her kind, approachable and friendly demeanor will be a great addition to our home. Please help me in welcoming Charlotte on her first day at GVL on March 13<sup>th</sup>.

Last November & December, the Ministry of Long-Term care conducted an inspection at our home. The Ministry of Long-Term Care conducts these inspections of LTC homes to ensure they are being operated in compliance with provincial legislation and regulations and that residents receive proper care. Inspections will occur at a minimum of once per year or will stem from a complaint(s) or critical instance(s). The findings of these reports are public and can be found posted within our home. A copy of the report can be found on the bulletin board located just outside each home area. These reports are also reviewed at Resident and Family Council. If you would like to review the report online, please click on the following link <http://publicreporting.ltchomes.net/en-ca/homeprofile.aspx?Home=m532&tab=1>. We do pride ourselves in the care we provide, but realize that there is always room for improvement. Grandview Lodge did receive a few written notifications, in which we will ensure are corrected promptly. If you have any questions after reviewing the report, please do not hesitate to contact me directly at [amoore@haldimandcounty.on.ca](mailto:amoore@haldimandcounty.on.ca) ext. 2224.

We want to hear from you! Our Resident/Family Satisfaction Survey is an opportunity for you to share your thoughts and experiences, and help us identify areas where we excel and areas where we can improve. We all have a valuable role to play in our collective success. We will be sending out the survey to families and residents very shortly. You can also find the survey at our front service. We kindly ask that you fill the survey out by March 18<sup>th</sup>. Thank you for your participation. Your voice matters!



As we move forward, I am committed to fostering a culture of collaboration, respect and innovation. Together, we can create a supportive living & work environment that allows us to provide the highest quality of care for our residents. I hope this newsletter has provided you with valuable information and updates on the care that we provide. Your support means the world to us, and we are grateful for the opportunity to care for your family. On behalf of our entire team, thank you!

**Amy Moore**  
**Acting Administrator**  
[amoore@haldimandcounty.on.ca](mailto:amoore@haldimandcounty.on.ca)  
ext. 2224

**Nursing**

The Nursing Team at Grandview Lodge has grown and welcomes Charlotte Hutchinson, Associate Director of Nursing. We have also recently hired six new Personal Support Workers and one new Registered Nurse! Resident care remains Grandview Lodge’s top priority and these new additions to the team will enhance the exceptional care being provided.

**Kim Eros**  
**Director of Nursing**

**Dietary Services**

As we begin to welcome spring and everything it has to offer, we also look forward to finalizing our new Spring & Summer menu that will be implemented in the next 2 months. Many hours are spent making sure that all information is in place by the Nutrition Manager, Taryn Lynn, as well as our Dietician, Kaitlyn Myles, who reviews it to give us her stamp of approval.

Many exciting events this month!! 😊 March is Nutrition Month so that means that our Food Service Team will be celebrating All Things Nutrition. This year’s theme is “Unlock the Potential of Food and Find a Dietician”, we are very happy to share information with you all as well as stimulating displays!!

**Who knew Nutrition could be so thrilling!??**

**Special menus!!** Mark those calendars so you don’t miss out

March 9<sup>th</sup> National Meatball Day!!

March 14<sup>th</sup> National Chip Day!!

March 17<sup>th</sup> St. Patrick’s Day!!

March 25<sup>th</sup> International Waffle Day!!



**Hippity Hoppity Easter is on its way!!**

Don’t forget to purchase your tickets for our Easter Meal and enjoy a beautiful traditional meal with your loved one.

Please purchase tickets at front desk from Sara MacNeil no later than April 3<sup>rd</sup>.

**Tuck Shop News!!**

As always, we appreciate all of our residents and family members who love snacks as much as we do!!

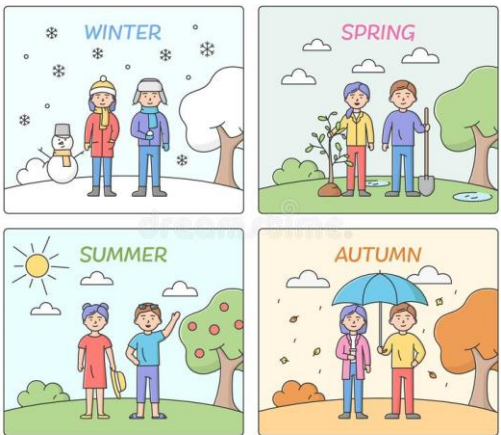
All of our volunteer’s love seeing whoever walks in the door and I am sure you love seeing them also.

**Taryn Lynn, Supervisor, Dietary Supervisor**  
**Kristen VanKuren Supervisor, Dietary Supervisor**  
**Kaitlyn Myles, Registered Dietician**

**Facility Operations**

Spring is around the corner which means it will soon be time to exchange your loved one’s heavy winter clothing for lighter, more comfortable clothes.

All clothing is washed and returned to residents within 48 hours, we recommend that only seven sets of seasonal clothes/outfits are kept here, as closet space is limited.



**Kellen Mowat**  
**Supervisor, Facility Operations**

**Programs & Support**

Thank you to everyone who participated in last month's Therapeutic Recreation awareness week festivities. Our Therapeutic Recreation team created an amazing week of activities. I hope all of you were able to participate in one or more of the events for the week. We still have our giant colouring poster up for all to colour. Families, residents and staff are all encouraged to work away on it. Congratulations to all our winners! Take a look at some of the photos below of the week.



Debbie Crumb, one of last week's winners!



Muriel Meadows, , another winner!



The OBIE in action!

In March, we look forward to having our Breakfast clubs back, Marsh View will be March 2nd, Creek view will be on March 9<sup>th</sup>, Bridge View will be on March 16th and Hill View will be on March 21<sup>st</sup>. We will also be celebrating St. Patrick's Day on March 17<sup>th</sup>

Residents' Council will be March 23rd at 10:30 a.m.

We are very excited to bring our hatching program that will start early on in March. The incubator this year will be in Marsh View. This was a very successful program last year and are really looking forward to it again. The baby chicks will be hatched right in time for Easter. Here are some cute pictures of last year's chicks that hatched.

While I'm in the Acting Administrator Role currently, I am still covering for the Supervisor of Programs and Support. We are actively recruiting for this position and hope to have more information soon. If you have any questions, please do not hesitate to contact me at ext. 2224.

**Amy Moore,**  
**Supervisor, Programs & Support**  
**Acting Administrator**







Bob Shaver  
Helen Hare  
Betty Bristo  
Susan Cheese  
Beverly Bullock  
Bill Fletcher  
Debra Armstrong

Josephine Murtagh  
Bill Walton  
Barb Cronk  
Marjorie Wighton  
Roger Pears  
James Smith

We hope you have a wonderful year full of happy memories. Happy Birthday everyone!



# St. Patrick's Day Word Search



O	E	E	A	R	P	P	S	M	L	C
G	A	E	E	L	A	H	A	E	N	D
R	E	A	U	T	A	G	P	K	T	N
E	P	C	R	M	I	R	O	R	D	A
E	K	I	R	C	E	I	A	A	L	L
N	C	O	H	C	R	A	M	I	A	E
K	C	T	H	R	I	I	I	N	R	R
K	O	A	A	R	H	O	R	B	E	I
P	U	H	S	I	W	I	I	O	M	T
N	C	L	O	V	E	R	S	W	E	N
V	O	D	L	O	G	H	H	T	K	N

GOLD  
LEPRECHAUN  
PATRICK

GREEN  
POT  
CLOVER

SHAMROCK  
LUCK  
IRISH

MARCH  
EMERALD  
WISH

RAINBOW  
IRELAND  
MAGIC

[thejennyevolution.com](http://thejennyevolution.com)

**GRANDVIEW LODGE**

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Web: [www.haldimandcounty.ca](http://www.haldimandcounty.ca)

**Mission Statement:**

“With comfort, compassion and care,  
Grandview Lodge Community supports a  
meaningful life for residents.”

**Contact us:**

**Administrator**

Amy Moore Ext 2224

**Supervisors, Dietary Services**

Taryn Lynn Ext 2228  
Kristen VanKuren Ext 2237

**Dietitian**

Kaitlyn Myles Ext 2240

**Director of Nursing**

Kim Eros Ext 2234

**Associate Director of Nursing**

Charlotte Hutchinson Ext 2229

**Supervisor, Facility Operations**

Kellen Mowat Ext 2241

**Supervisor, Programs & Services**

TBD Ext 2233

**ADMINISTRATION:**

**Resident Services Clerk** Ext 2221

**Accounts Clerk** Ext 2222

**Administrative Assistant** Ext 2223

**NURSES STATIONS:**

Bridgeview Ext 2238

Creekview Ext 2262

Hillview Ext 2247

Marshview Ext 2261

**RECREATIONISTS:**

Nicole Leeney, MV Ext 2303

Bev Little, BV Ext 2300

Gayle McDougall, HV Ext 2302

Megan Herkimer, CV Ext 2301

**Physicians**

Dr. Kamouna      Attending Physician/  
Medical Director

Dr. Ezzat      Attending Physician

Upon request, the Director of Nursing may attend  
Physician appointments held at Grandview Lodge.  
Please see the registered staff in your home area.

**The following services are available at  
Grandview Lodge:**

Khurrum Khan      Physiotherapist

Bobbi-Jo Biggley      Hairdresser &  
Barber

Lisa Mederios, RPN      Foot Care

Rosanne Turenne, RDH      Dental Hygienist

For more information regarding the above  
services or to book transportation for an off-  
site medical appointment (we have a van, fees  
apply), please call Sarah MacNeil, 905 774-  
7547, ext. 2221.