



GRAND VIEWPOINTS

Message from the Administrator

Spring has finally arrived, bringing with it a sense of hope and renewal.

Welcome Cathy Fisher!

I am pleased to announce that Cathy Fisher has accepted the temporary Supervisor of Programs & Support position and joined the Grandview Lodge team on March 20th. As our new Supervisor of Programs & Support, Cathy will be responsible for leading the Recreation department in creating and implementing programs which promote physical, emotional, spiritual and mental well-being of our residents. Cathy brings a wealth of knowledge and expertise to our team, having previously worked in the long term care sector for the City of Hamilton and Region of Peel. Cathy's passion for enhancing the quality of life for residents in long term care is evident in her past and current work. Her creative ideas and commitment to excellence will help us enhance the recreational services we provide. Please join me in welcoming Cathy to our team.

New Screening Guidelines—No more Rapid Testing Required:

As we approach the end of the respiratory illness season, we believe that the risk of severe outcomes to residents has been reduced. The Ministry of Long Term Care has decided to adjust the current response measures to COVID-19. The following changes will come into effect on **April 1st, 2023**:

- Asymptomatic rapid testing is no longer required for staff, students, volunteers, support workers, caregivers and visitors.
- Visitors and Caregivers will conduct passive screening; **Active screening has been removed**. You will see a new process set up on March 27th and our screeners will walk you through our new passive screening protocol. (Rapid testing is still required up till the 31st.)
- No limit on the number of essential caregivers during an outbreak or if a resident is under isolation.
- **Masks are still required during your visit**; however, you may take off your mask in a resident room during a visit, but prior to leaving that room you must place it back on.
- Staff are still required to wear a mask at all times.

The goal of Ontario's COVID-19 response is a *balanced approach* which aims to protect residents from severe outcomes of COVID-19, while minimizing the impact on resident's overall health and well-being through prevention, detection and management of COVID-19 in higher-risk settings. We still have a very important role to play in protecting our residents, staff and visitors. Please ensure upon entry you sanitize your hands, answer the passive screening questions and if you are not well, please reschedule your visit to a time when you are feeling better.

With the ending of active screening and rapid testing, our Screeners are no longer required. We would like to extend a heartfelt thank you to our screeners; Alice, Casey, Seth, Carol & China, for their unwavering commitment to the safety of our residents and staff over the course of the last few years. Your dedication and hard work were truly appreciated and we are grateful for all have you have done for the Grandview Lodge community. You will be missed!

As we wrap up this newsletter. We want to remind you that we are always here for you and your loved ones. If you have any questions or concerns, please don't hesitate to reach out to us. Thank you for your continued trust and confidence in our care team.

Amy Moore

Acting Administrator, ext. 2224

amoore@haldimandcounty.on.ca



Rate Reductions Timelines

It is that time of year again! You guessed it.... Income Tax Season and with that comes Rate Reductions.

This is a reminder of the timelines set out for Rate Reduction Applications.

Canada Revenue Agency has set the date to have your income taxes filed no later than Sunday April 30, 2023. This will give you enough time to receive your Notice of Assessment which is necessary to start the Rate Reduction Application Process.

In the month of May, we will require anyone who is receiving a rate reduction currently or has net income under \$25,050, as stated in on Line 23600 of the Notice of Assessment, to bring in a copy and sign the Rate Reduction application with Pam. The deadline for this date is May 31, 2023.

For those who are receiving GAIS/GAINS please provide us with a copy of the Resident's benefit as this will further reduce their income. Please see the memo below from the Ministry of Long-Term Care Home:

Under Ontario Regulation 246/22 (Regulation) of the Fixing Long-Term Care Act, 2021, the Ministry of Long-Term Care (ministry) offers a reduction in long-term care home accommodation rates for eligible long-stay residents residing in basic accommodation. The Long-Term Care (LTC) Rate Reduction Program mitigates the risk of financial hardship for residents who, despite having exhausted all available income, are unable to afford the current basic accommodation rate. Since the LTC Rate Reduction program is an income-based program, a resident's rate reduction is calculated based on the resident's standardized income assessment as outlined in the Regulation. Under subsection 299(4) of the Ontario Regulation 246/22, any benefits, entitlements, supplements, settlements or other financial assistance that the resident receives pursuant to an Act of the Parliament of Canada, legislature of a province or territory, or any foreign government, that are directed for a specified purpose, and that the Director determines should not be considered in determining annual net income, shall not be considered in determining a resident's annual net income. The government is helping vulnerable seniors by doubling the Guaranteed Annual Income System (GAINS) payment for all recipients for 12 months starting in January 2023. Under the authority of subsection 299(4), this letter is to inform long-term care licensees that the increase as a result of the doubling of the 2023 GAINS payment amount, which GAINS recipients will begin receiving in January 2023, must not be considered in the determination of a resident's annual net income in the current or upcoming LTC Rate Reduction Program Cycles.

If you are unsure or have any questions or concerns, please feel free to reach out to me and I would be happy to help any way I can.

Pamela Bonnett
Accounts Clerk
Ext. 2222





Nursing

Grandview's Nursing Team continues to flourish and build upon our core mission of comfort, compassion, and care to support our residents. April is **National Oral Health Month** and we want to share some great information for you and your loved ones. One of our core care programs includes assisting and encouraging all our residents with proper oral hygiene routines.

Did you know that oral health could affect more than just your mouth? It can affect your heart, brain, and ability to control diabetes. As we age our teeth undergo changes that can be affected by chronic diseases and the use of certain

medications. Caring for dentures and implants is as important as caring for the natural teeth. Redness or swelling of the gums is common among older adults wearing dentures that no longer fit well.

Research suggests that there appears to be a link between poor oral health and dementia but the exact nature of the relationship is still unknown. However, evidence shows that older adults living with dementia may:

- Have more cavities than older adults without dementia
- Have difficulty chewing their food
- Experience pain in the mouth they may not be able to communicate to others
- Have generally poor denture hygiene
- Have dry mouth

Along with brushing and flossing, regular dental check-ups and the use of fluoride are crucial to your oral hygiene routine! For more information visit: <https://www.canada.ca/en/public-health/topics/oral-health/caring-your-teeth-mouth/senior.html>

Kim Eros, RN, Director of Nursing

Charlotte Hutchinson, RN, Associate Director of Nursing

Facility Operations

There is much happening behind the scenes here at Grandview Lodge over the last few months. The engineering and design work has been completed for our HVAC upgrades and the construction phase is scheduled to begin at the end of April! There will be a lot of exterior activity around the building as we prepare for the installation of our new air handling units and control upgrades. Please feel free to reach out with any questions as we work towards our construction phase in April!!



With the temperatures on the upward trend, those spring days are just around the corner. We would kindly ask that that you spend some time reviewing your loved one's individual closets and remove any excess or unwanted clothing to make room for those spring & summer clothes again!!

Kellen Mowat

Supervisor, Facility Operations



Hoppy April Newsletter!!!

They say that April showers bring May flowers 😊 let's hope this happens and we can all start seeing some sunshine and flowers in the courtyards to brighten our days!!

We just had a blast in the month of March celebrating special days with food, which will continue into April:

We are busy planning to **CELEBRATE** special days in April too!!

- April 4th Chicken Cordon Bleu Day with a special menu!!
- **April 9th will be our Easter Dinner!!**
(Remember to see Sarah at the front desk to buy a voucher)
- April 18th Animal Cracker Day!!
- April 23rd Cherry Cheesecake Day!!
- April 26th Pretzel Day!!

Just a reminder, our **Mother's Day Lunch** will be on **Sunday, May 14th**; for those of you who would like to come and spend time with your loved one please purchase your ticket from Sarah at the front desk. Tickets will be available until May 1st.



Tuck Shop News

As always, the volunteers will be busy decorating the Tuck shop for our new season! So come on over grab a drink, a snack and a seat in front of the window overlooking the beautiful courtyard!!

[Dietary Services](#)

Taryn Lynn, Supervisor, Dietary Supervisor

Kristen VanKuren Supervisor, Dietary Supervisor

Kaitlyn Myles, Registered Dietician

Programs & Support

Marsh View resident, James Smith, has generously donated two Diamond Doves to Grandview Lodge!

After the passing of Marsh View's beloved bird, Rocky, it was decided after an appropriate time to acquire two new birds. Since James and Gerta Smith had Diamond Doves, they decided to donate two to Marsh View. Diamond Doves are native to Australia and it was felt the residents of Marsh View would enjoy them. So far Deb V. has declared herself a Mama to the birds and sits with them daily. The Marsh View Residents have been observing and loving them!



A vote was held for what to name the lovely birds; it is with great pleasure that Marsh View introduces **Ozzie** and **Harriet**, the Diamond Birds.



Resident, James Smith, preparing Ozzie & Harriet's new home!



Resident, Deb V., being a loving Mama to Ozzie & Harriet!

Cathy Fisher,

Supervisor, Programs & Support



Residents, Family & Friends
please join our

Easter

EGG HUNT EVENT

Saturday April 8th, 2023

Children 10 and under can register at the front
reception desk with Sarah MacNeil ext. 2221 or
email: smacneil@halidmandcounty.on.ca



from **10AM** to **12PM**

Grandview Lodge Centennial Gardens –
please enter at the *back gate*.

Please register by March 31st

Egg Hunt, Games, Contests and More!



HAPPY BIRTHDAY

Constance Bronsone

Roberta House

Lois Patterson

Eva Rogic

Deborah Verge

Joe Denault

May Passmore

Gloria Rioux

Nikola Rogic

Wishing you a wonderful year filled with special moments, good health and happiness!

**How does
the Easter Bunny
keep his fur
looking so nice?**

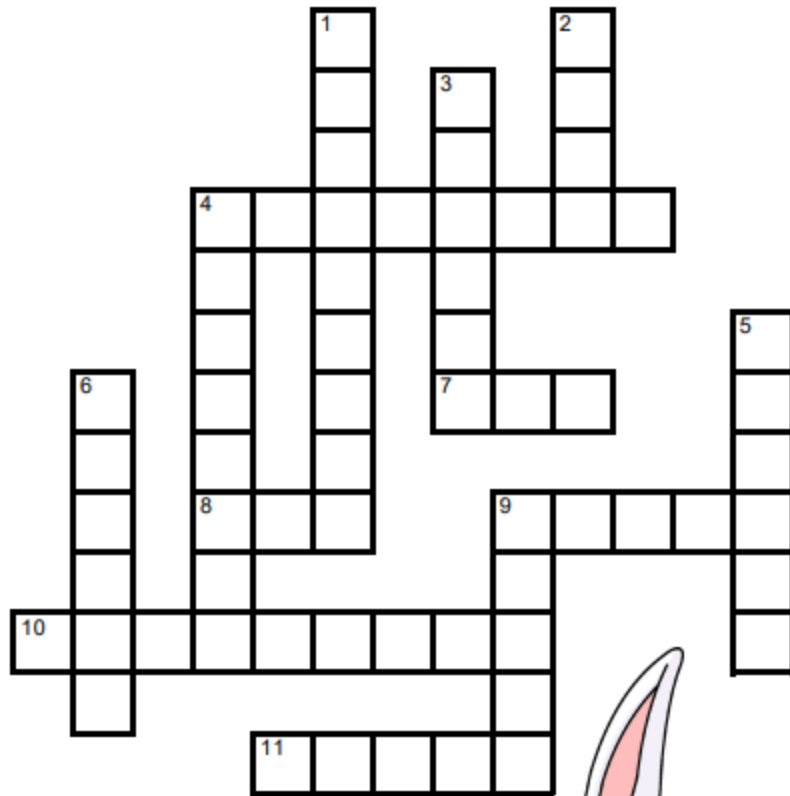
He uses hare spray!



HAPPY EASTER

Crossword

- BASKET
- BONNET
- BUNNY
- CANDY
- CHICK
- CHOCOLATE
- DAFFODIL
- DECORATE
- DYE
- EGG
- HUNT
- JELLYBEAN
- PARADE



ACROSS

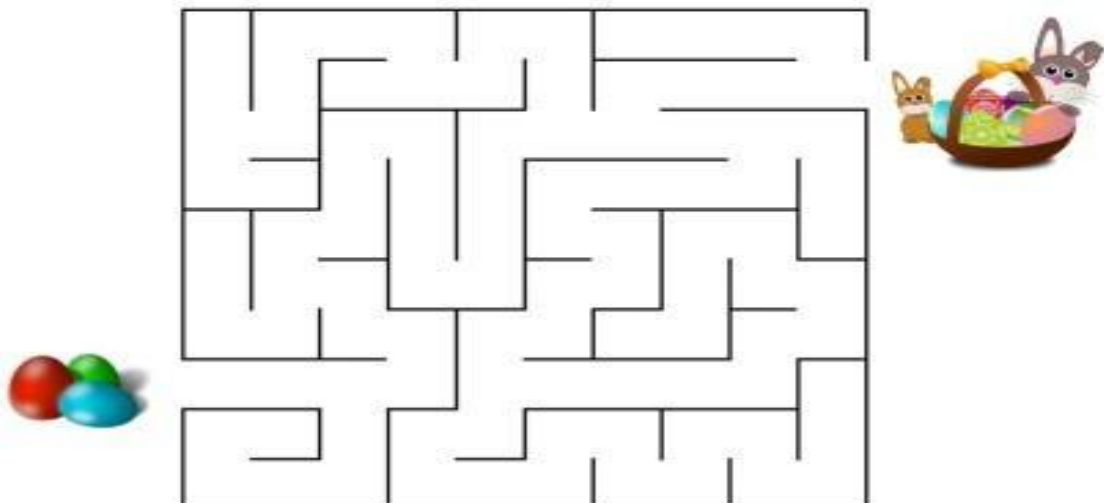
4. You might do this to eggs for Easter.
7. A hen makes this.
8. Used to color eggs.
9. The hen's baby.
10. Colorful candy you might find in an Easter basket.
11. Peter Cottontail is one.

DOWN

1. Eggs might be made from this.
2. Look for eggs.
3. Easter Day event.
4. Yellow or white spring flower that grows from a bulb.
5. What the Easter Bunny brings.
6. A pretty hat worn on Easter.
9. Don't eat too much of this or you might get a belly ache.



Help Bunny to collect Easter Eggs.



GRANDVIEW LODGE

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 Dunnville ON N1A 1V9

Phone: 905 774-7547
 Fax: 905 774-1440
 Web: www.haldimandcounty.ca

Mission Statement:

“With comfort, compassion and care, Grandview Lodge Community supports a meaningful life for residents.”

Contact us:**Administrator**

Amy Moore Ext 2224

Supervisors, Dietary Services

Taryn Lynn Ext 2228

Kristen VanKuren Ext 2237

Dietitian

Kaitlyn Myles Ext 2240

Director of Nursing

Kim Eros Ext 2234

Associate Director of Nursing

Charlotte Hutchinson Ext 2229

Supervisor, Facility Operations

Kellen Mowat Ext 2241

Supervisor, Programs & Services

Cathy Fisher Ext 2233

ADMINISTRATION:

Resident Services Clerk Ext 2221

Accounts Clerk Ext 2222

Administrative Assistant Ext 2223

NURSES STATIONS:

Bridgeview Ext 2238

Creekview Ext 2262

Hillview Ext 2247

Marshview Ext 2261

RECREATIONISTS:

Nicole Leeney, MV Ext 2303

Bev Little, BV Ext 2300

Gayle McDougall, HV Ext 2302

Megan Herkimer, CV Ext 2301

Physicians

Dr. Kamouna Attending Physician/
 Medical Director

Dr. Ezzat Attending Physician

Upon request, the Director of Nursing may attend Physician appointments held at Grandview Lodge. Please see the registered staff in your home area.

The following services are available at Grandview Lodge:

Khurram Khan Physiotherapist

Bobbi-Jo Biggley Hairdresser &
 Barber

Lisa Mederios, RPN Foot Care

Rosanne Turenne, RDH Dental Hygienist

For more information regarding the above services or to book transportation for an off-site medical appointment (we have a van, fees apply), please call Sarah MacNeil, 905 774-7547, ext. 2221.