



Grand Viewpoints

January 2023

Message from the Administrator

As we enter a new year, I want to take a moment to thank each and every one of you for continuing to make Grandview Lodge one of the best Long-term Care Homes. We are not perfect, there is room for improvement, we will continue to work with you to identify those areas and set goals along the way to be better.

As we continue to work toward quality improvements, in 2023 Grandview Lodge will be implementing a new four-year Strategic Plan that encompasses the mission, vision, and values of our home. We will post this to the GVL website for all to view by the end of March 2023. Copies can be provided to any Residents who would like one.

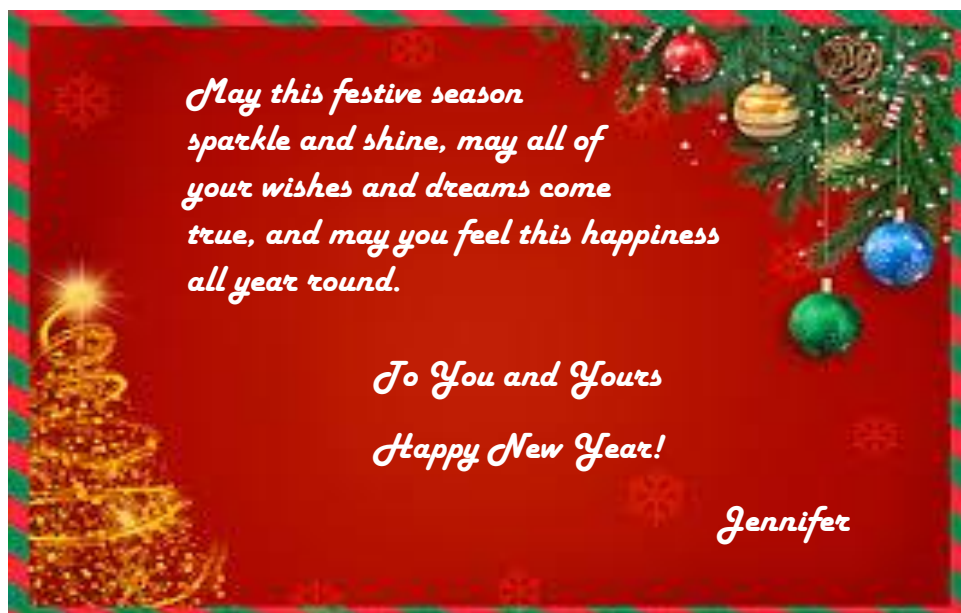
Our commitment to being a leader within the long-term care sector is unwavering but what I believe really sets us apart from many other LTC homes is our sense of community, a dedication by all to look out for each other and to support each other in this diverse group of individuals we call our GVL family.

The staff, Residents, family members, friends, and volunteers, are all an extension of each other. Our walls are filled with laughter and tears, we share joy and frustrations, and we are there to pick each other up when life knocks us down. We care for and are cared for by each other.

This was never more evident than when our home was rocked by the sudden and unexpected loss of life of several GVL staff within a couple of days. Our Residents, families, and volunteers assumed caregiver roles for many of the staff who were suffering while still attending work – this spoke volumes about who we are together, and together we are the Grandview Family.

Wishing the entire Grandview Lodge family, a safe and healthy 2023, filled with laughter and fond memories.

Jennifer





Salon Services for 2023

Hello Residents,

We believe that having a salon within Grandview Lodge is a great benefit to our Residents. Residents do not have to arrange or pay for transportation costs to and from appointments, nor do they have to worry about combating the elements and the impact that a stiff wind or rain can have on a recent "set".

We are happy to advise that Bobbi-Jo will continue to offer personal haircare and grooming services in the Grandview Lodge Salon.

This service is a contracted fee-for-service and is not included in your accommodation fees. Residents are not obligated to utilize this service and may choose to make arrangements for haircare services outside of GVL.

Over the last year, there has been an increase in the rental fee for the salon as well as significant increases in the cost of supplies. In relation to these increases, the cost of salon services will increase in January 2023.

Bobbi-Jo and I have worked closely together to ensure salon prices are competitive in relation to local salons and remain reasonable. Please note that the fees-for-service include tax and the prices listed below are what will be billed to you. Also, hair services are inclusive and will not be billed as separate services, for example, if a Resident receives a perm they will be billed for the cost of the perm although this service will include a perm, wash, cut, and style. Facial hair care and rinses will be billed in addition to hair services.

As indicated, haircare services are contracted, and as such Bobbi-Jo is not an employee of Grandview Lodge. Bobbi-Jo is responsible for managing the salon and the services that are provided. Grandview Lodge is responsible for managing the contractual obligations of the lease agreement.

Any inquiries related to hair care services should be directed to Bobbi-Jo; she can be reached at extension 2239.

Service	Cost (includes tax)
Hair Set	\$25.50
Hair Cut and Style (formerly "lady's cut")	\$36.55
Basic Hair Cut (formerly "men's cut")	\$21.00
Colour	\$67.60
Perm	\$76.45
Rinse	\$ 6.65
Facial Hair Trim	\$ 7.20
Long Hair Cut and Style	\$38.75

2022 Accommodation Receipt

A friendly reminder that the 2022 Summary of Accommodation Charges for Income Tax purposes will be sent out with the February billing. It will come to you in the same format as the invoice and comfort trust statement you currently receive.

Further communication will be published in the February 2023 Newsletter regarding how to claim this on your T1 General.

User Fees

The Haldimand County 2023 User Fees have been established for Grandview Lodge and are as follows:

Monthly Cable Charge – Admin fee	cost recovery + 15%
Family Overnight Stay (per night)	\$45.25
Meal Tickets – Guests	\$ 8.50
Transportation – 15-minute increments	\$19.25

Jennifer Jacob
Administrator

Why is New Year’s Meaningful?

The celebration is obvious. As our birthdays do, New Year’s Day provides us the chance to celebrate having made it through another 365 days, the unit of time by which we keep chronological score of our lives. Phew! Another year over, and we are here! Time to raise our glasses and toast our accomplishment.

Programs & Support

Happy New Year!

December was quite the busy month! We hope you all had an amazing time at our Christmas Gala’s this year. I want to send a thank you out to Tammy Summers for decorating our auditorium. The decorations were absolutely beautiful. The recreation team once again did an amazing job displaying Christmas lights in our Centennial Gardens. I hope that some of you were able to get out in the cold to see the lights. It definitely brings some Christmas cheer to GVL.

Our Christmas Elf, Beth Rowland spent countless hours overseeing our stocking program. Our community stepped up again and donated so many wonderful items to our Residents. I want to personally thank all our local businesses, community organizations, families, volunteers and staff for all their generous donations. I want to send a huge thank you to Beth Rowland who has kept this program running for so many years. Without Beth, I honestly do not think the stocking program would happen. Thank you, Beth, for your continued support in making Christmas so wonderful for everyone at Grandview Lodge!

I want to welcome back Nicole Noort from her maternity leave. She will be back working as of January 1st. Sophia Sebben who has been covering her maternity leave will continue to stay on as a casual employee with the recreation department. If you or your family have ideas for our recreation team, please feel free to speak with any member from our team.

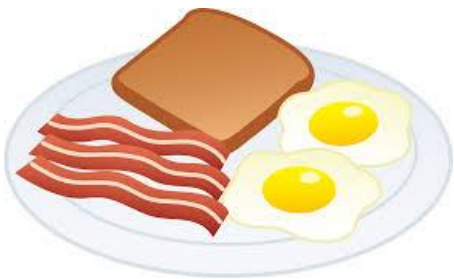
Our Breakfast Club will be starting back up again in January, please take a look at the dates below.

January 5th – Marsh View

January 12th– Creek View

January 19th – Bridge View

January 24th – Hill View



Next Resident’s Council Meeting – January 26th 10:30 a.m. in the Gathering Room.

Family Council meeting – TBD



Haldimand County’s Community Paramedic Wellness Dogs program is set to visit Grandview Lodge Residents starting January 7th & 8th, 2023. Please check your home area’s recreation calendar for the location and time.

We are very excited for these upcoming visits. To ensure that your loved one has a visit please speak with your home area’s recreation staff member.

Amy Moore
Supervisor, Programs & Support

Dietary



As we welcome in 2023, we fondly remember the events over the year and the memories that were made.

During the month of December, we celebrated our Tuck Shop volunteers with a delicious meal followed by a decadent cheesecake. It was a small way for us to say “thank you” for all the wonderful support they have shown toward the Residents and families over the year.

The Christmas Galas were also a big hit amongst the Residents and their family members. Residents and families were able to grab a bag filled with Christmas cookies to nibble on, and they also were able to enjoy a steaming Hot chocolate with marshmallows!! Needless to say, our Residents were all smiles.

Wishing everyone a very healthy and happy new year!!

Cheers,
Taryn & Kristen

Taryn Lynn
Supervisor, Dietary Services
Kristen VanKuren
Supervisor, Dietary Services



Nursing

I am very pleased to announce that Kim Eros has accepted the position of Associate Director of Nursing. Kim will be starting in the position on January 1, 2023.

Kim has worked in the Long-Term Care sector in the Niagara Region for many years and she brings a wealth of experience and knowledge to this position. At the Niagara region, Kim had been employed in positions of Registered Nurse, Director of Resident Care, Administrator, and Associate Director of Clinical and Support Services. She has also worked in the capacity of IPAC nurse for another Long-Term Care home for the past year. Kim’s knowledge of the Long-Term Care sector will be a tremendous benefit for Grandview Lodge Residents and staff.

Kim joined the nursing team at Grandview Lodge in October 2022 as a Registered Nurse and she has already gained the confidence of the staff and Residents through her skills and caring approach with both Residents and staff.

Please join me in welcoming Kim Eros to the Associate Director of Nursing position and wishing her all the best in this new position.

At this time, I would like to inform the Residents, families and staff of Grandview Lodge that I will be leaving my position of Director of Nursing. After four years in this position, I have accepted another leadership position with Niagara Health. During the past four years, Grandview Lodge staff, Residents and families have been very close to my heart. Together, we have experienced very challenging times that were outside of our control. Government and public health mandates were changing often and caused us to endure many changes and be reactive to the latest policies. I will always treasure my time at Grandview Lodge and value the people that I worked with. Grandview Lodge is a great home and we should be very proud of this.

My last day will be January 6, 2023. I will make sure to say goodbye to the Residents, family and staff.

BIVALENT BOOSTER CLINIC

Grandview Lodge will be hosting a COVID-19 Booster Clinic on January 26th from 9:30am – 12:30pm. This clinic will be offering the Bivalent Booster. It is recommended that COVID-19 booster doses be administered at an interval of 6 months (168 days) after a previous COVID-19 vaccine. Essential Caregivers and Visitors are welcome to book an appointment to receive their booster shot.

Appointments must be booked before January 23rd, 2023. To reserve a spot, please contact Taylor Reichheld, IPAC Coordinator at treichheld@haldimandcounty.on.ca or (905) 774-7547 ext. 2229 to book your appointment.

COVID-19 Bi-Valent Booster Clinic

WHEN:
01/26/2023
9am – 12pm

WHERE:
Grandview Lodge

WHO:
Essential Care Givers and/or Visitors ONLY

BOOSTER

Book your Appointment by Contacting:
Taylor Reichheld , IPAC Coordinator
treichheld@haldimandcounty.on.ca
905-774-7547 ext. 2229

NOTE: Must book appointments by January 23rd 2023

The Nursing team wishes everyone many Blessings for the year 2023!

Jelte Schaafsma
Director of Nursing

GRANDVIEW LODGE

657 Lock St W
Dunnville ON N1A 1V9

Phone: 905 774-7547
Fax: 905 774-1440
Web: www.haldimandcounty.ca

Mission Statement:

“With comfort, compassion and care,
Grandview Lodge Community supports a
meaningful life for residents.”

Contact us:

MANAGEMENT:

Administrator

Jennifer Jacob Ext 2224

Supervisors, Dietary Services

Taryn Lynn Ext 2228
Kristen VanKuren Ext 2237

Dietitian

Kaitlyn Myles Ext 2240

Director of Nursing

TBD Ext 2234

Associate Director of Nursing

Kim Eros Ext 2229

Supervisor, Facility Operations

Kellen Mowat Ext 2241

Supervisor, Programs & Services

Amy Moore Ext 2233

ADMINISTRATION:

Resident Services Clerk Ext 2221

Accounts Clerk Ext 2222

Administrative Assistant Ext 2223

NURSES STATIONS:

Bridgeview Ext 2238

Creekview Ext 2262

Hillview Ext 2247

Marshview Ext 2261

RECREATIONISTS:

Nicole Leeney, MV Ext 2303

Bev Little, BV Ext 2300

Gayle McDougall, HV Ext 2302

Megan Herkimer, CV Ext 2301



**With Heavy Hearts
we said goodbye to:**

Eryka Lomnicki

Physicians

Dr. Kamouna Attending Physician/
Medical Director

Dr. Ezzat Attending Physician

Upon request, the Director of Nursing may attend
Physician appointments held at Grandview Lodge.
Please see the registered staff in your home area.

**The following services are available at
Grandview Lodge:**

Khurrum Khan Physiotherapist

Bobbi-Jo Biggley Hairdresser &
Barber

Lisa Mederios, RPN Foot Care

Rosanne Turenne, RDH Dental Hygienist

For more information regarding the above
services or to book transportation for an off-
site medical appointment (we have a van, fees
apply), please call Sarah MacNeil, 905 774-
7547, ext. 2221.



Welcome

to our newest Residents

Lawrence Adams &

Muriel Robson