



Schedule D - Refusal & Tampering

Schedules should be read in conjunction with the By-Law for all applicable terms and conditions.

Water and Wastewater Access Refusal and Tampering Charges	Description	2022 Charge	2023 Charge	% Increase
Refusal of Entry for Inspection, Installation, Repair or Replacement of Meters/Equipment, Water Service Leaks				
These fees outline the applicable charges to residents who refuse access required for maintenance, inspection, installation, repair or replacement of meters/equipment.				
Disconnect from the System	Applicable to non-paying derelict properties. Costs to be recovered by the owner. Disconnect at property line or main is at the discretion of the County. Charges unpaid will be added to tax account following proper process	100% Cost Recovery	100% Cost Recovery	n/a
Refuse Access	Shut off - this is only an option if owner is refusing access and not paying their bill	100% Cost Recovery + continuation of monthly basic charge fee	100% Cost Recovery + continuation of monthly basic charge fee	n/a
Refuse Access	Monthly meter read estimate	\$64.00	\$66.00	3.13%
Refuse Access	Police attendance for enforcement	100% Cost Recovery	100% Cost Recovery	n/a
Refuse Access	Court costs to gain entry	100% Cost Recovery	100% Cost Recovery	n/a
Meter Pit Installation	Applicable cost for owners who refuse access to property	100% Cost Recovery	100% Cost Recovery	n/a
Tampering	Charge for tampering with Water Meter and/or Water Service. All costs of repairs to services and equipment will be recovered 100% in addition to the Tampering Charge and estimated consumption charges.	\$557.00	\$574.00	2.96%
When it is determined that a meter fails to register accurately the quantity of water consumed, during the period of such failure the quantity shall be estimated by the County.				