



2022

Grand Viewpoints

Administrator's Message

Welcome

We will Welcome our New Permanent Full Time Resident Services Clerk, Sarah MacNeil, starting September 6th.

Sarah has recently moved to the area and is coming to us fresh off of a parental leave for her first child. As the Resident Services Clerk, Sarah will be the first point of contact for visitors to our home. She is your contact for banking and budgeting your comfort trust accounts. She will process payments for any fee for service transactions such as hairdressing, foot-care, cable bills and Tuck Shop purchases... Sarah can assist you with any inquiries you may have regarding booking transportation and appointments as well as handling all postage needs including mail delivery. Aside from completing these and other work related tasks, Sarah's welcoming personality will surely lend to some meaningful conversation and warm connections.

Please stop in and introduce yourself to Sarah.

Vaccine Boosters

Grandview Lodge will be providing Covid-19 vaccine boosters for eligible residents, staff, family and essential caregivers. We believe that all visits with our residents are essential to their wellbeing, however for the purpose of pandemic management the designation of an essential caregiver is dependent on the completion of specific training and the requirement to be fully vaccinated. Only essential caregivers are permitted to visit the home during outbreaks.

If you would like to add your name to our September vaccine clinic please contact Taylor Reichheld, Infection Prevention and Control Coordinator at extension 2229.

Inquiries related to the essential caregiver training and requirements may also be directed to Taylor.

*Jennifer Jacob,
Administrator*

Important Notice Regarding Room Rates....

In May 2021, the Ministry of Long-Term Care announced the deferral of increases to the resident accommodation co-payment from July 1, 2021 to January 1, 2022. To provide further relief to residents and families, the co-payment increase scheduled for January 1, 2022 was also suspended and the scheduled July 1, 2022 co-payment rate increase was deferred to October 1, 2022.

Although the inflationary increase applies to all LTC home beds, those residents who apply for and receive a rate reduction should not be affected because their co-payment amount is determined based on what they can afford. The 2021-22 Rate Reduction cycle ends on June 30, 2022. Residents were required to re-apply for a reduction in the basic co-payment rate for the 2022-23 cycle, beginning on July 1, 2022.

Effective October 1, 2022 the following Accommodation Rates apply to the types of accommodations available at Grandview Lodge:

Basic Accommodation \$1,938.46/month (* a rate reduction may be applied depending on your income listed on your Notice of Assessment).

Private Accommodation \$2,270.61/month (*not eligible for a rate reduction).

*Pamela Bonnett
Accounts Clerk*



Masking in Long-Term Care

Survey Said...

We asked Residents, families/visitors and staff their thoughts on the continued use of masks in GVL after the mandate for masking in LTC homes is lifted. Of the 20 residents, 72 family/visitors and 60 staff that responded; these are their answers.

1. When the mandatory mask mandate for LTC is lifted, should GVL also lift the mask requirement?
Yes 60% No 40%
2. Should wearing a mask be optional? Yes 64% No 36%
3. Should it be up to the resident to choose who/when anyone should wear a mask during care or visits? Yes 75% No 25%
4. What is your level of confidence with GVL's infection prevention and control practices?
 - a. Extremely confident 45%
 - b. Very confident 41%
 - c. Somewhat confident 14%
 - d. Not so confident 0%
 - e. Not at all confident 0%
5. Did you think surveys are a good way for GVL to collect feedback? Yes 97% No 0%
6. Would you participate in any future surveys? Yes 97% No 0%

At this time the Ministry has decided that face masks will still be required in long-term care and retirement homes and recommends mask use in higher-risk congregate living settings, such as shelters and group homes. Grandview Lodge will continue to adhere to all Ministry mandates and based on the results of this survey, **IF** the mandate is lifted for LTC homes, GVL will also lift the masking requirement for those who wish to do so.

As always we will respect the rights of all who live, work and visit our home and we will continue to supply masks to anyone who wishes to wear them. Residents will continue to receive personal care by staff wearing masks if this is the resident's preference.

I want to thank all those who participated in the survey, and encourage others to provide your feedback. Your voice matters as we continue to move forward, set and achieve the goals and vision for Grandview Lodge.

*Jennifer Jacob,
Administrator*



**Doris Aucoin
Eileen Bunn
Charlene Deforest
Magdalena Dykstra
Beverley Hopper
Margaret Jarrett**

**Annie Knol
Ruth Niendorf
Astrida Robez
Susan Wilkie
Barbara Wyatt**

Nursing

Infection Prevention and Control (IPAC)

We are very happy to welcome Taylor Reichheld to our team, as the Infection Prevention and Control (IPAC) Coordinator at Grandview Lodge.

Taylor's first day was August 15th. Taylor is new to Grandview Lodge, but she has been a Haldimand County employee for a few years in the Finance department and Human Resources, most recently as the Compensation Specialist with HR. Taylor holds a Science Degree in Health Promotion and Prevention from Dalhousie University in Halifax. We are very excited about Taylor's education and experience and know that she will be a great asset to our team. Taylor is also a Wellness Committee team member for Haldimand County, and she will be continuing in this role while she works at Grandview Lodge.

The Ministry of Long-Term care has mandated that every home have a designated IPAC Coordinator. The Ministry has increased IPAC requirements under the new Fixing Long-Term Care legislation, and Taylor will be responsible to ensure GVL is in compliance.

Taylor will also be conducting audits on the home areas; provide training and education to staff, residents and families; and assume the lead in our outbreak management at Grandview Lodge. Laura Cornwall, RPN, continues to be our Nursing representative on the IPAC committee to support the Grandview Lodge Residents, and Taylor in her IPAC role.

Staff Scheduling

Our staff Scheduler, Melissa Baisley resigned effective August 24, 2022. Melissa has been with us for almost one year and she will assume a position with Senior's Support as a Program Manager. We are sad to lose Melissa, but wish her well in her new position. Recruitment efforts for a new Scheduler are currently underway.

COVID Outbreak

We were very relieved that our Bridgeview unit's COVID Outbreak was declared over effective Wednesday, August 17, 2022. We had not had any further COVID cases since our last case on August 6th, and once all residents had completed their isolation, Public Health called our Outbreak over.

The Outbreak was very difficult for residents, families and our staff. We lost two of our residents during the outbreak and our thoughts and prayers are with the families of the residents.

We are very thankful that this outbreak did not spread to any other home areas within Grandview Lodge. The Outbreak was a reminder that we need to continue to be vigilant with our IPAC practices and regular testing for all Staff and Essential Caregivers and Visitors.

Our sincere appreciation to all Grandview Lodge staff, as they worked hard and diligently to keep our residents safe. August has been a very challenging month for Grandview Lodge and its staff, because of the tragedies that affected so many families and friends. The staff at Grandview pulled together in a remarkable manner of support to each other. Grandview Lodge's staff rallying in support of one another is a true sign of the strength of our GVL community!

*Jelte Schaafsma
Director of Nursing*

We are very thrilled to be able to have our Family Day picnic back again on September 11th, 2022. We are limiting everyone to just two family members each, hopefully next year we can invite everyone back again. If you haven't already done so please email me at amoores@haldimandcounty.on.ca to confirm you family's attendance. We need responses by September 2nd so that we can plan for food

We're having a picnic and we'd like you to come!

An invitation to Relatives and Friends

Grandview Lodge's Staff

invites you to the

ANNUAL FAMILY DAY PICNIC

Sunday, September 11th, 2022

11:30 a.m. – 1:30 p.m.

We've planned for lots of fun!

Music with "Escapade" (12:00 – 1:30)

Travelling Pet Farm (11:30 – 1:30)

Outdoor Games (11:30 – 1:30)

We've got all the BBQ burgers, hotdogs, watermelon & lemonade (free!)

Please supply your own salads, snacks, dishes, cutlery,

AND table and chairs.

Only ONE invitation is sent to each Resident's family –

We ask that you only invite two family/friends at this time.

(Depending on COVID protocols this may change.)

We hope you can make it!

In order for us to plan appropriately, we **MUST** receive your response regarding attendance.

Please complete this RSVP and return to the Business Office by September 1st

PLEASE PRINT

Resident's Name: _____

Family/Friends attending: _____

Yes ☐

No ☐

of People attending: _____

OR email: amoores@haldimandcountyn.on.ca

accordingly. It will be a fantastic day and we hope you can make it!

We have more amazing events for September. Check them out!

Park it for Parkinson's Car Show:
Tuesday September 13th from
6:00 – 8:00 p.m.

Dave Burden performs
September 20th on HV/BV at 2:00
p.m.

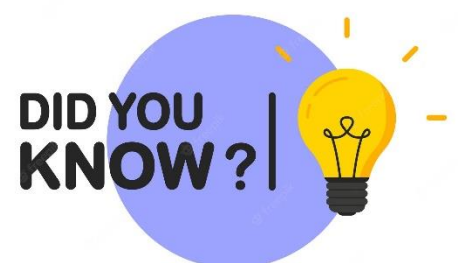
Music with Karen Traver every
Monday at 2:00 p.m.

Shuffle Bowl with Denny Friday mornings at 9:30 a.m.

Resident Council & Food
Committee– September 29th at
10:00 a.m.

Hymn Sing Tuesday mornings at
10:00 a.m. in the Gathering Room

Did you know that Grandview Lodge has a Family Council and we are recruiting for more members! We will be hosting an Open House meeting on **September 20th**. For everyone who attends your name will be put in a draw to win a prize! Come out and see what our Family Council is all about!



ACCREDITATION
CANADA

Accreditation Canada will be onsite to do their evaluation of our Home on October 3rd, 4th and 5th. As noted in the Administrator's section of the newsletter, two surveyors will be here to meet and review the Home's services, programs and environment. As family members and Residents you will have a role to play in this important event, as the surveyors will take the time to meet with some of the families and residents to check on the Home's performance. This will be done on an informal basis as they have as well as structured meetings that will be pre-scheduled. Your input is key to the Home's success and we appreciate your participation as we welcome Accreditation Canada.



Grandview Lodge Resident Council will be selling t-shirts for Orange Shirt Day. The cost for each t-shirt will be \$25.00. For every orange t-shirt purchased, a minimum of \$10 will be donated to Orange Shirt Society. We have limited quantities, so it will be on a first come first served basis. Once the t-shirts arrive look out for our sale table located close to the front lobby.

Annually, on September 30th, **Orange Shirt Day** seeks to acknowledge the residential school experience, to witness and honour the healing journey of the survivors and their families, and to commit to the ongoing process of reconciliation.

There were over 140 federally run residential schools which operated in Canada between 1831 and 1998. The lasting trauma from residential schools is ongoing and impacts many Indigenous families to this day. If you would like to learn more about the history behind Orange Shirt Day please visit: <https://www.orangeshirtday.org/about-us.html>

Thank you for your support!

Amy Moore,
Supervisor, Programs and Support



September

13 th	<ul style="list-style-type: none">• Park it for Parkinson’s Car Show: 6:00 pm to 8:00 pm
20 th	<ul style="list-style-type: none">• Dave Burden performs – HV/BV: 2:00 p.m.
29 th	<ul style="list-style-type: none">• Residents’ Council & Food Committee: 9:30 a.m.• Music with Karen Traver every Monday @ 2:00 p.m.• Hymn Sing Tuesday @ 10:00 a.m. in the Gathering Room• Shuffle Bowl with Denny Friday @ 9:30 a.m. in the Games Room

Dietary Services

A bittersweet goodbye from your RD

As of September 12th, I will no longer be working as your Registered Dietitian at Grandview Lodge. Although my time here is just short of two years, I have learned so much and will cherish the many interactions I have had with residents, family, and staff. I have worked in several LTC homes over the past few years and can truly say Grandview is my #1! I am sincerely grateful for the opportunity and look forward to applying the skills and knowledge I’ve developed into my next position within your community. I hope my new journey with the Haldimand Family Health Team will allow me to remain connected with some familiar faces.

Once again, thank you for all of the positive and lasting memories I have made during our work together – I will miss you all!

Brooklyn Seal,
Registered Dietitian

Attention Residents and Families: The Dietary Department is excited to announce that we will be trialing a new menu tasting program at the upcoming Food Committee meeting on September 29th, following the Resident Council meeting.

Please join us as we sample new menu items and score them based on taste and appearance. We would like all Residents to have a more active role in the menu approval process and highly encourage Residents to attend the menu tasting program with a family member.



To ensure that we have enough product to sample, we kindly ask that family members RSVP by September 19th if you would like to attend with a Resident. RSVPs can be sent to Taryn Lynn, Supervisor of Dietary Services via e-mail tlynn@haldimandcounty.on.ca

When: September 29th, 2022
Where: Grandview Lodge Auditorium
Time: 10:00am – 12:00pm

*Taryn Lynn,
Supervisor, Dietary Services*

COVID-19
Booster
Clinic

WHEN:
9/20/2022
9am – 12pm


BOOSTER

WHERE:
Grandview
Lodge

WHO:
Grandview
Lodge
Essential
Caregivers
and Visitors

Book your Appointment by
Contacting:
Taylor Reichheld , IPAC Coordinator
treichheld@haldimandcounty.on.ca
905-774-7547 ext. 2229
NOTE: Must book appointments by
September 12th 2022.



September is Parkinson's fundraising month!

Grandview Lodge brings you:

"Park it for Parkinson's" CAR SHOW,

September 13th 6pm-8pm. The location of the event will be held in the *front parking lot* to ensure the residents are able to enjoy the show at their convenience. There will be live music from 6-7pm and Cool Licks Ice Cream truck will be on site, free to staff and residents of

Grandview. Ice Cream will be also be available for purchase for friends and family!

Please note the front parking lot will be designated for the event, parking will be directed to the Lion's parking lot for the duration of the event.

Grandview staff will also be offering a Car Show Themed Game for an any donation, all proceeds will go to the Parkinson's Society. Participants of the game will be entered in a draw for a chance to win a *gift basket!*

We look forward to seeing you, please contact Recreation staff if you have any questions.



GRANDVIEW LODGE BRINGS YOU

PARK IT FOR PARKINSON'S

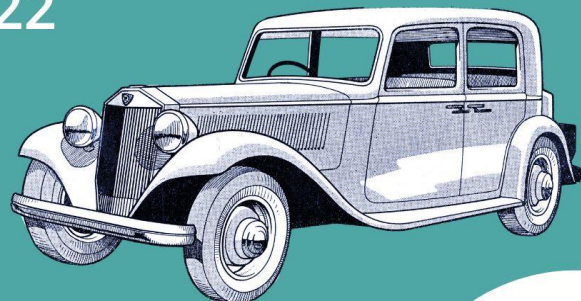
CAR SHOW
SEPTEMBER 13TH 2022
6pm-8pm

LOCATED IN
GRANDVIEW'S
FRONT PARKING
LOT

COOL LICKS ICE
CREAM TRUCK ON
SITE! FREE TO STAFF
& RESIDENTS OF
GRANDVIEW

LIVE
ENTERTAINMENT
6-7PM

CAR SHOW GAME
AVAILABLE WITH
DONATION. PLEASE
SEE STAFF FOR
DETAILS!
*ALL PROCEEDS TO
PARKINSON'S
SOCIETY*



GRANDVIEW LODGE

657 Lock St W
Dunnville ON N1A 1V9

Phone: 905 774-7547

Fax: 905 774-1440

Web: www.haldimandcounty.ca

Mission Statement:

“With comfort, compassion and care,
Grandview Lodge Community supports
a meaningful life for residents.”

Contact us:

MANAGEMENT:

Administrator

Jennifer Jacob Ext 2224

Supervisors, Dietary Services

Taryn Lynn Ext 2228

Kristen VanKuren Ext 2237

Dietitian

TBD Ext 2240

Director of Nursing

Jelte Schaafsma Ext 2234

Assistant Director of Nursing

Mary Roberts Ext 2226

IPAC Coordinator

Taylor Reichheld Ext 2229

Supervisor, Facility Operations

Kellen Mowat Ext 2241

Supervisor, Programs & Services

Amy Moore Ext 2233

ADMINISTRATION:

Resident Services Clerk Ext 2221

Accounts Clerk Ext 2222

Administrative Assistant Ext 2223

NURSES STATIONS:

Bridgeview Ext 2238

Creekview Ext 2262

Hillview Ext 2247

Marshview Ext 2261

RECREATIONISTS:

Nicole Leeney, MV Ext 2303

Bev Little, BV Ext 2300

Gayle McDougall, HV Ext 2302

Megan Herkimer, CV Ext 2301



Doris Burley
Josephine Murtagh
John Patterson

Physicians

Dr. Kamouna Attending Physician/
Medical Director

Dr. Ezzat Attending Physician

Upon request, the Director of Nursing may
attend Physician appointments held at
Grandview Lodge. Please see the registered staff
in your home area.

The following services are available at Grandview Lodge:

Khurrum Khan Physiotherapist

Bobbi-Jo Biggley Hairdresser &
Barber

Lisa Mederios, RPN Foot Care

Dr. McDonough Dentist

Rosanne Turenne, RDH Dental Hygienist

For more information regarding the above
services or to book transportation for an
off-site medical appointment (we have a
van, fees apply), please call Sarah MacNeil,
905 774-7547, ext. 2221.



Essential Caregiver Visiting Hours

Monday to Friday
8:30 a.m. – 8:00 p.m.

Saturday & Sunday
10:00 a.m. – 6:00 p.m.