



2020-2022

# ACTION PLAN



HALDIMAND COUNTY DETACHMENT

## OUR VISION

Safe Communities... A Secure Ontario

## OUR MISSION

To serve our province by protecting its citizens, upholding the law and preserving public safety.



## OUR VALUES

Serving with  
**PRIDE,  
PROFESSIONALISM  
& HONOUR**

Interacting with  
**RESPECT,  
COMPASSION  
& FAIRNESS**

Leading with  
**INTEGRITY,  
HONESTY  
& COURAGE**

*Always doing the right things for the right reasons*

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## Message from the Detachment Commander

I am pleased to present the Haldimand County Detachment 2020-2022 Action Plan. It outlines our steps towards becoming the organization we want to be, and how policing services will be delivered.

The Ontario Provincial Police has a new mission statement and new core values. Along with our enduring vision for Safe Communities... A Secure Ontario, they are the basis for every decision we make and every action we take.

The Ontario Provincial Police remain open to and respectful of cultural differences and the ongoing development of skills and knowledge to build mutually effective relationships. We are committed to collaborating with our community partners to develop co-response models that focus on prevention, harm reduction and risk intervention strategies to improve the overall well-being of our communities. In addition, we will continue to identify opportunities to enhance our frontline officer's experience.

This Strategic Plan has adopted a new reporting standard for occurrence clearance categories and a new methodology for reporting clearance statuses in our progress reports. These new standards will enable a better understanding of why incidents may or may not be cleared (or solved). The Plan is available on [opp.ca](http://opp.ca).

The dedication of detachment members together with the support of our community, will be the foundation to building and maintaining our Community's safety.

Inspector Philip Carter  
Detachment Commander  
Haldimand County OPP



## Our Detachment

Haldimand County's 1,252 square kilometers stretches north from Lake Erie with the picturesque Canadian Heritage Grand River running through it. Niagara Region borders us to the east and Norfolk County to the west. To the northeast lies the City of Hamilton, where many of our 45,608 residents work and shop. Haldimand is a 1 to 2 hour drive to major cities like Toronto and Buffalo (New York) making us centrally located for access to key markets. Situated between the City of Hamilton and Niagara Region, Haldimand benefits from the low cost of living.

Haldimand County borders Six Nations of the Grand River Territory, as well as the Mississaugas of the Credit First Nation, so the Indigenous culture is very prevalent in this community.

We have four high schools in our communities: Hagersville, Caledonia, Cayuga and Dunnville. We boast two hospitals; Haldimand War Memorial Hospital in Dunnville and West Haldimand General Hospital in Hagersville. Both offer 24-hour emergency care services. Cayuga, Dunnville, Hagersville, Jarvis and Townsend all offer long-term care facilities providing care for the aging population. More than 12 social and human resource organizations support quality of life and provide services for individuals in need in Haldimand County. These organizations work alongside police to ensure we are reaching our community members in times of need.

With 87 kilometres of Lake Erie waterfront and the Grand River, a designated heritage river running through the municipality, Haldimand County offers numerous water activities including: fishing, waterside camping, kayaking, boating and swimming. We have an abundance of cycling and hiking trails ranging in difficulty and distance. The scenic Waterfront Trail runs along Lake Erie's coast featuring beautiful countryside and picturesque lake views.

Small town living means embracing the quirky traditions and unique festivals and events throughout the County like the Dunnville Mudcat Festival, Hagersville Rocks, Mudcat Marathon, CayugaFest, Caledonia Fair, and Gas Fest to name a few.

There are numerous industries and manufacturing operations within Haldimand County providing employment to local residents. Haldimand County is home to a labour force of more than 27,000 persons. The labour force participation and employment rates are above that of Ontario. The unemployment rate is lower than that of the province. Trades, transport and equipment operators and related jobs represent the largest occupational group (24%) in the Community. The top three largest private sector employers are Stelco (US Steel), CGC Inc., and Imperial Oil while the top three largest public sector employers are Haldimand County, Grandview Lodge and Children's Aid Society Haldimand Norfolk (Statistics 2019 Community Profile, Haldimand County).

Local highways provide easy access to Ontario's transportation networks such as the 400 series highways and the QEW. Hamilton International Airport is a 10 minute drive from our border and existing railways add to the infrastructure with seaway access as well.



# Action Plan Commitment Summary

The OPP's action planning process ensures compliance with the Adequacy and Effectiveness of Police Services Regulation (Adequacy Standards) filed as O. Reg. 3/99 in 1999.

Through analysis and consultation, the following areas of focus were identified for the next three years. These are reflective of local issues; activities will be addressed, monitored and adjusted as needed.

<b>Crime</b>	<b>Roadways, Waterways and Trails</b>	<b>Other</b>
To address and prevent crime in our communities.	To sustain a continuous and year-round focus on the causal factors of motorized vehicle collisions.	To identify co-response solutions for non-police related demands for service that impact police resourcing.
The Haldimand Detachment places a high priority on reducing victimization resulting from theft under/over \$5,000, mischief, break & enter and fraud offences.	Reducing death and injury on our roadways, trails and waterways.	To develop transfer of care protocols with relevant healthcare facilities.
Continue to focus on the reduction of harm and victimization specific to violent crime.	Provide police services on the Grand River and Lake Erie within Haldimand County.	To streamline collision reporting.
Disrupt the illicit drug trade.		
Combat crime involving digital technology.		

# Crime

**Description:**

The Haldimand County OPP Detachment remains committed to the reduction of crime by the dedication of our members; working together with our stakeholders and our community to ensure our commitment to Safe Communities and a Secure Ontario.

Commitment	Outcomes	Actions
To address and prevent crime in our communities.	We expect as a result of crime prevention, enforcement and education activities that there will be a reduction in crime.	We will utilize analytics to create focused patrols to ensure our members are putting a concentrated effort into a proven issue.
The Haldimand Detachment places a high priority on reducing victimization resulting from theft under/over \$5,000, mischief, break & enter and fraud offences.	The OPP will focus on property related offences in an effort to maintain an overall sense of public security in regards to the personal property of the community members of Haldimand County.	<p>The Haldimand Detachment general patrol officers will engage with community partners and actively engage in foot patrol to prevent mischief.</p> <p>The Community Services Officer will partner with our Auxiliary Unit and utilize the "Lock it or Lose it" program.</p> <p>The Community Services Officer will engage the local media to provide public service announcements to educate the public in reducing victimization.</p> <p>The Auxiliary Liaison will engage the services of our Auxiliary Unit to provide Crime Prevention through Environmental Design (CPTED) assessments to businesses and home owners within Haldimand County to assist with preventing them from becoming victims of crime.</p>
Continue to focus on the reduction of harm and victimization specific to violent crime.	We will partner and build relationships with a shared vision for safety and well-being.	<p>All victims of crime will be referred to Victim Services of Haldimand-Norfolk-Mississauga's of the Credit First Nation for assistance. Victims will be supported through safety planning, healing, justice process, restitution and stability.</p> <p>Haldimand County Crime Unit members will utilize Intelligence-led Policing Crime Abatement strategies and Crime Stoppers tips.</p> <p>The Haldimand County Community Mobilization Officer will liaise with our community stakeholders and attend situation tables for at risk community members to provide the most appropriate plan of care.</p>

Commitment	Outcomes	Actions
		<p>All Detachment members will be responsible to complete detailed police reports and make appropriate notifications to ensure all benchmark crimes are investigated thoroughly.</p>
<p>Disrupt the illicit drug trade.</p>	<p>Haldimand Detachment will continue to focus on the unlawful sale, distribution and production of illicit drugs. Data indicates a relationship between drug dependency and property crime.</p>	<p>The Community Street Crime Unit will review and take appropriate action in relation to drug related crimes.</p> <p>Media releases in relation to crime trends and OPP successes.</p> <p>Community Services Officer to create awareness of the opioid crisis; keeping the public aware of the dangers of drugs.</p> <p>Community Mobilization Officer to assist with high risk individuals seeking assistance utilizing the situation table.</p>
<p>Combat crime involving digital technology.</p>	<p>Reducing victimization from cyber and/ or technology enabled crime.</p>	<p>Community Services Officer to engage local media in relation to public awareness, education and prevention.</p> <p>Haldimand County Crime Unit will be engaged in relation to crimes against children and the elderly.</p> <p>Engage and liaise with the OPP Electronic Crime Section and Technological Crime Unit.</p>

# Roadways, Waterways and Trails

**Description:**

The 'Big Four' causal factors of fatal, personal injury and property damage collisions on roadways, waterways and trails are: impaired (alcohol and drug), speeding/aggressive driving, inattentive/distracted driving and lack of occupant restraint and safety equipment.

Commitment	Outcomes	Actions
<p>To sustain a continuous and year-round focus on the causal factors of motorized vehicle collisions.</p>	<p>Reduction of motor vehicle collisions and the impact of personal injury collisions to Ontarians through enforcement and educational activities.</p>	<p>Conduct proactive traffic stops.</p> <p>Complete Reduce Impaired Driving Everywhere (RIDE) checks and seatbelt checks.</p> <p>Haldimand Detachment members will participate in all Provincial Traffic Initiatives.</p> <p>Media releases will be conducted routinely to engage the community in the Provincial Traffic Initiatives, promote local car seat initiatives and support our efforts for traffic safety through education.</p>
<p>Reducing death and injury on our roadways, trails and waterways.</p>	<p>Reduce collisions and traffic complaints through the implementation of education and enforcement.</p>	<p>Conduct proactive traffic stops.</p> <p>Partner with the Ministry of Transportation (MTO) and the Ministry of the Environment (MOE) focussing on commercial motor vehicles.</p> <p>Utilize analytics obtained by the Speed Spy creating focused patrols, deploying our officers to designated locations to maximize visibility and enforcement during peak periods.</p>
<p>Provide police services on the Grand River and Lake Erie within Haldimand County.</p>	<p>Provide visibility and enforcement to navigable water within Haldimand County.</p>	<p>Conduct marine patrol on the Grand River and Lake Erie within Haldimand County.</p> <p>Conduct joint patrols with Ministry of Natural Resources and Forestry (MNRF), Royal Canadian Mounted Police (RCMP) and Six Nations Police Service (SNIR) with a focus on enforcement and education.</p>

## Other Operational Commitments

**Description:**

Through collaboration and co-operation with our partners and stakeholders we will work together to assist our communities and create more efficient measures in which to deal with our other operational commitments.

Commitment	Outcomes	Actions
To identify co-response solutions for non-police related demands for service that impact police resourcing.	<p>Reduced repeat contacts between police and persons in mental health crisis and/or those with substance abuse disorder.</p> <p>Improved outcomes for individuals in crisis.</p>	<p>Continue to develop and build on our relationship with the Community Mental Health Association.</p> <p>Coordinate the development of co-response/intervention teams i.e. Crisis Call Diversion.</p> <p>Continue to partner with our on-board clinicians; Mobile Crisis Rapid Response Team (MCRRT).</p>
To develop transfer of care protocols with relevant healthcare facilities.	<p>Reduced officer wait times to transition individuals in crisis to the appropriate service provider.</p> <p>Improved outcomes for individuals in crisis.</p>	Collaborate and implement signed protocols with healthcare facilities.
To streamline collision reporting.	<p>Maximized police resourcing.</p> <p>Simplified processes for the driving public.</p>	Examine and implement alternative solutions for collision reporting.



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# ACTION PLAN

## PROGRAMS & SERVICES

Alcohol and Gaming Enforcement	Drug Evaluation and Classification	Provincial Operations Centre
Asset Forfeiture	DNA Coordination	Public Order
Auxiliary Policing/Chaplaincy	Emergency Management	Remotely Piloted Aircraft Systems
Aviation/Flight Operations	Emergency Response	Repeat Offender Parole Enforcement
Biker Enforcement	Explosives Disposal	RIDE (Reduce Impaired Driving Everywhere)
Blood Stain Analysis	Federal Firearms Program Delivery	Search and Rescue
Breath Analysis/Drug Recognition	Federal and Provincial Road Safety Countermeasures	Security Assessments and Enquiries
Canine Search, Rescue, Tracking and Detection	Forensic and Identification Services	Surveillance - Electronic and Physical
Chemical, Biological, Radiological, Nuclear and Explosive Response	Fraud, Corruption, Economic/ Financial Crime Investigation	Tactical and Emergency Medical
Child Exploitation Investigation	Hate Crimes/Extremism Investigation	Tactics and Rescue
Civil Litigation File Coordination	Illegal Gaming Investigation	Technological Crime/ Digital Evidence Forensics and Analysis
Civilian Data Entry	Incident Command	Threat Assessment
Collision Reconstruction and Investigation	Indigenous Policing	Traffic Safety
Commercial Vehicles and Dangerous Goods	Information Technology	Training
Communications	Intelligence	Underwater Search and Recovery
Community Policing	Justice Officials and Dignitary Protection Services	United Nations Policing Missions
Community Street Crime Units	Marine, Motorized Snow and Off-road Vehicle and Motorcycle Patrol	Urban Search and Rescue United Nations Policing Missions
Complaint Investigation	Media Relations	Video Forensics
Computer-Aided Dispatch	Missing Persons and Unidentified Bodies	Violent Crime Linkage Analysis
Contraband Tobacco	Offender Transportation	Victim Assistance, Support and Response
Court Case Management	Ontario Sex Offender Registry	Weapons Enforcement
Crime Analysis	Organized Crime Enforcement	Witness Protection
Crime Gun Analysis	Physical Security Services	
Crime Prevention and Community Safety	Polygraph	
Crime Stoppers	Provincial Anti-Terrorism	
Criminal Investigation Services and Major Case Management	Provincial Cybercrime Strategy	
Crisis Negotiation	Provincial Human Trafficking Strategy	
Drug Enforcement		

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The above list corresponds with the *Adequacy and Effectiveness of Police Services Regulation (Adequacy Standards, O. Reg. 3/99)*. The list further provides an overview of various OPP programs and services but should not be considered complete.

# CONTACT THE OPP

## REACH THE OPP BY PHONE

- Call 9-1-1 for emergencies
- Don't hang up, stay on the line
- Call 1-888-310-1122 for non-emergency calls
- TTY 1-888-310-1133  
(for the Deaf, Hard of Hearing and Speech Impaired)
- Know your location

## SPEAK WITH AN OFFICER IN PERSON

To arrange to meet an officer at a detachment, go to [www.opp.ca](http://www.opp.ca) to use the Local Detachment Finder and follow the prompts.

## PROVIDE AN ANONYMOUS TIP

- Call Crime Stoppers at 1-800-222-8477 (TIPS)
- Visit [www.crimestoppers.ca](http://www.crimestoppers.ca)

## REPORT ONLINE

You now have the option to report select occurrences to police from the convenience of a computer.

Visit [www.opp.ca/reporting](http://www.opp.ca/reporting) to use the Citizen Self Reporting system. Specific incidents can be reported online at your convenience without attending a detachment or waiting for an officer.

You can use this system to report:

- Driving Complaints
- Lost/missing property
- Mischief/damage to property
- Mischief/damage to vehicle
- Stolen licence plate(s) and/or validation sticker
- Theft From vehicle
- Theft

**Do not use this system if this is an emergency! If it is, call 9-1-1.**

9-1-1 is for police, fire, or medical emergencies only.

Every time an accidental or hang-up 9-1-1 call is received, OPP officers are dispatched.

You may be taking police officers away from a real emergency.

## #KnowWhenToCall

If you've dialed in error, stay on the line and speak with the communicator. This will eliminate the need for the emergency operator to call back. As per OPP policy, officers will still be dispatched to ensure you are safe.

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## HALDIMAND COUNTY DETACHMENT

72 Highway 54  
Cayuga, Ontario  
NOA 1E0

Tel: (905) 772-3322  
Fax: (905) 772-5815



[www.opp.ca](http://www.opp.ca)

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