



# Grandview Lodge

*Comfort. Compassion. Care.*

## **COVID-19 Update – November 23, 2020**

### **Dear Residents, Families and Visitors,**

We have entered the 14<sup>th</sup> day of the initial onset of the outbreak.

At this time I am pleased to report that the initial positive cases have resolved and do not have any symptoms. Our staff members who tested positive have also resolved their symptoms and are back working in the home.

The outbreak has been extended as we identified another positive case within our resident population. To-date the outbreak has been contained to one home area with no evidence of transmission to other home areas.

Below please find guidelines in place at our long-term care home. These decisions have not been made lightly and are in collaboration with Public Health officials. We know our residents are among the most vulnerable and we are doing everything within our power to support and protect them.

### **Cohorts**

All residents and staff have been cohorted to their own home area. This measure is used to reduce the risk of transmission between units. All residents remain on room isolation, including meal service. This is a precautionary measure to reduce risk of transmission to a greater group should there be any transmission within the home. Staff have designated break areas and all efforts remain in place to ensure any crossover is minimized.

### **Testing**

Any resident experiencing a new onset of a symptom related to COVID-19 is tested to determine their status; positive or negative. As of today there is no reason to suspect further transmission within our resident population.

Bi-weekly testing of staff will continue. At this time there are no new positive cases identified through staff tests.

### **Residents Restricted from Leaving the Facility**

Our Chief Medical Officer of Health for Haldimand Norfolk has advanced directives that now prohibit our residents from leaving their home except under medically warranted circumstances. Grandview Lodge is strictly adhering to these directions.

In an effort to keep everyone as safe as possible, any family who wishes to take their resident out of Grandview Lodge and care for them at home must do so for the duration of the outbreak.

This is a difficult but necessary decision to help ensure our vulnerable residents are as safe as possible.

### **Visitation**

In order to ensure a safe and secure environment in Grandview Lodge HNHU has directed that visitors to the facility be limited to only persons performing essential support services (e.g. food delivery, phlebotomy, maintenance) or those visiting palliative residents.

Anyone wishing to connect with their loved one living in Grandview Lodge should contact the Recreation Staff on the resident's home area.

### **Mandatory Screening at Long-Term Care Homes and Seniors Services Facilities**

All Long-Term Care staff, students, volunteers and visitors continue to be "actively" screened for COVID-19 by a dedicated person in each location. This involves questions regarding respiratory symptoms as well as taking the individual's temperature. **ANYONE that fails any part of the screening process will be asked to leave work and to contact public health.**

### **Deliveries**

At this time we ask that all family and friends refrain from bringing in items for residents as our staff will be dedicated to meeting the needs of the residents and managing the outbreak. This is a temporary measure until we can establish routines and have managed the acute phase of this outbreak.

### **Partnerships**

Managing the outbreak at Grandview Lodge has been a collaborative approach with Public Health, Haldimand War Memorial Hospital, Ministry of Health and other external stakeholders. Through these daily collaborations we were connected with the Canadian Red Cross and we invited them into our home to assist with the increased workload for our staff associated with the outbreak. We are appreciative of their support, expertise and assistance.

### **Thank You!**

Thank you for your continued support of our Home and your understanding, please contact a member of our **Management Team** should you have any questions.

Many family and friends of Grandview Lodge have asked what they can do to show their support and appreciation for the staff during this difficult time. Please send your words of encouragement to Martina Collingridge via email to [mcollingridge@haldimandcounty.on.ca](mailto:mcollingridge@haldimandcounty.on.ca) with the heading WE SUPPORT YOU and she will ensure your messages are posted to our wall of appreciation for all to see.

Jennifer Jacob

Administrator, Grandview Lodge