



Grandview Lodge

Comfort. Compassion. Care.

657 Lock St. W
Dunnville, ON N1A 1V9

Dear Residents, Families and Friends of Grandview Lodge:

As many of you are aware the Province of Ontario and Ministry of Long Term Care announced a change in relation to a Resident's ability to leave the premises of the Long Term Care Home they live in for either a day outing "Short Stay Absence" or overnight/multi day outing "Temporary Absence".

While I can appreciate how excited everyone is to get back to some form of normalcy, our priority is always first and foremost the safety of our Residents and as such we were unable to simply open our doors and begin this process without ensuring GVL had done our due diligence in developing a process for the safe implementation of this exciting initiative.

While looking at the criteria for short stay absences, some of our current practices no longer made sense, for example restricting our Residents to their home area and families to their Resident's room during indoor visits. As a result of this, we have decided to open the common spaces of our home back up to the Residents effective Tuesday September 8th. Our tuck shop hours will revert back to normal and our beautiful Centennial Garden will be opened up for all to access with the exception of Wednesdays.

Wednesdays in Centennial Gardens remain reserved for outdoor visits and because visitors for outdoor visits do not require a Covid-19 test, we will continue to encourage our Residents to avoid this space during visiting timeframes. We suspect with the changing weather will come changes to the outdoor visiting directive- stay tuned for more information as we receive it.

Finally, after completing an environmental scan as it relates to the number of active Covid-19 cases within Haldimand County and Norfolk County and reviewing controls that Grandview Lodge has in place such as proper use of PPE, increased prevalence of hand hygiene and surface cleaning as well as ongoing active screening and bi-monthly Covid-19 testing of staff, I believe we are in a good place to continue with this next phase toward the re-opening of GVL. I am grateful that Grandview Lodge Staff value the importance of resident centred care and support our Resident's right to the same freedoms as the rest of our society during these challenging times.

It may not be evident to our Residents or families and friends but the added work load to our staff to ensure we are able to maintain these social connections has been at times challenging to manage, albeit rewarding. At this time and in an effort to get back to our "regularly scheduled programming" which ensures all Resident's of GVL are having their psychosocial needs met, GVL will now only be offering Skype calls and facilitating window visits for those who are not capable of attending indoors, outdoors or short stay absences.

On behalf of all the staff at Grandview Lodge I want to thank you for your patience and understanding as we continue to navigate our way through these ever-changing times and request that we all continue to do our part to protect **your Grandview Resident and their “Grandview family”** members. Now more than ever compliance with proven and effective infection prevention and control measures is essential to mitigating the risk of contracting and transmitting the Coivd-19 virus in our home.

Attached is the framework we have put in place, for the various types of visits we are offering, to ensure we remain in compliance with the MOLTC Directive #3, are following proper Infection Prevention and Control measures as well as following our own philosophy of care. Please read carefully and contact me if you have any questions.

Kind Regards,

Jennifer

Jennifer Jacob

Administrator

Grandview Lodge

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