



Grandview Lodge

Comfort. Compassion. Care.

657 Lock St. W
Dunnville, ON N1A 1V9

Grandview Lodge Visitation Protocol

Effective September 4, 2020 unless otherwise stated

Indoor Visits

No longer require an appointment effective September 8, 2020

Requirements

- Visitor must attest to having a negative Covid-19 test result within the last 14 days and not have had a subsequent positive test
- Visitors must complete and pass the active screening process
- Visitors must wear a surgical mask at all times, use hand sanitizer frequently and practice physical distancing of 2 meters
- Only 1 visit per resident per day up to a maximum of 2 people per visit will be permitted it is the responsibility of the family to maintain their own schedule.
- Indoor visiting may take place anywhere in the home with the exception of co-resident rooms, the dining room or activation rooms on the home areas. Access to the home area gardens and Centennial Gardens is also available during indoor visits. Physical distancing and mask use is mandatory.

Process

There will be no indoor visits on Wednesdays

Monday, Tuesday, Thursday, Friday 10:30 am-4:00pm

Enter GVL through front doors > sanitize hands & apply surgical mask > Complete Indoor Visit Screening form > sanitize hands > Present completed form to designated screening person at the front desk and have temperature taken and recorded > proceed to unit and begin your visit ensuring full compliance with the use of a surgical mask, hand hygiene and physical distancing. > advise staff and screener when your visit is over and exit the building for the day.

Saturday & Sunday 10:30 am- 8:00pm and Evenings after 4:00 pm

Visit must be scheduled 24 hours in advance due to reduced support staffing and to allow front line staff the ability to plan resident care accordingly.

Enter GVL through front doors > sanitize hands & apply surgical mask > Complete Indoor Visit Screening form > sanitize hands > Present completed form to designated screening person on the home area and have temperature taken and recorded > proceed to unit and begin your visit ensuring full compliance with the use of a surgical mask, hand hygiene and physical distancing. > advise staff when your visit is over and exit the building for the day.

Outdoor visits

No change to current practice. Anticipate changes as weather starts to cool.

Requirements

- Must be scheduled **no less than** 24 hours in advance.
- Visitors must complete and pass the active screening process prior to taking the resident outside
- A mask or face covering should be worn during the visit and physical distancing of 2 meters must be observed
- A Covid -19 test is **not** required
- Physical contact must be minimal

Process

Wednesday 9:00 am-4:15 pm

Visit must be scheduled 24 hours or more in advance to ensure space is available by contacting Amy Appel at 905-774-7547 x 2233.

Visits are 30 minutes in length

Enter GVL through front doors > sanitize hands & apply surgical mask > Complete Outdoor Visit Screening form > sanitize hands > Present completed form to designated screening person at the front desk and have temperature taken and recorded > proceed to designated meeting space in Centennial Gardens > begin your visit ensuring full compliance with the use of a surgical mask, hand hygiene and physical distancing. > advise staff and/or screener when your visit is over > exit the building for the day through the front doors.

Short Stay Absences

Requirements

- Residents who are capable to independently leave the home are permitted to do so. The resident will be provided with a mask to wear and must demonstrate an awareness of processes to mitigate the risk of transmission while off Grandview Lodge property such as hand hygiene and physical distancing.
- A resident may leave Grandview Lodge property for a short stay visit with family. . The resident will be provided with a mask to wear and must demonstrate an awareness of processes to mitigate the risk of transmission while off Grandview Lodge property such as hand hygiene and physical distancing. If the resident is unable, the obligation is on the family to ensure proper measures are followed.

Anyone in contact with the resident should wear a mask as well.

- Each resident is entitled to one short stay absence per day.
- All residents and accompanying family members must complete and pass an active screening process. The resident will be screened prior to leaving the home and upon return.

Process

Monday- Sunday 10:30 am- 8:00 pm

Visit must be scheduled 24 hours in advance to ensure resident is prepared for short stay absence.

Whenever possible arrangements should be made directly with the resident as capable residents may sign themselves out with the Nursing staff in their home area. This includes screening the resident prior to leaving the building.

Enter GVL through front doors > sanitize hands & apply surgical mask > Complete Short Stay Absence Screening form (blue) > sanitize hands > Present completed form to designated screening person at the front desk during business hours or to the designated waiting area (grandfather clock outside home area) outside of business hours, and have temperature taken and recorded > proceed to designated waiting area by the grandfather clock outside your resident's home area to receive your resident > exit the building for the day/designated timeframe and begin your visit ensuring full compliance with the use of a surgical mask, hand hygiene and physical distancing. > advise staff and/or screener upon your return and assist resident to the grandfather clock area where staff will welcome the resident back and work with you to complete the returning screening tool > exit the building for the day.

Temporary Absences

Residents may leave the home's property for a temporary absence (one or more nights) for personal reasons. Homes must review and approve the temporary absence based on a case-by-case risk assessment.

Requirements

- All residents returning from a temporary absence are **required to self-isolate for 14 days** upon their return to protect their neighbours
- Residents who are capable to independently leave the home for temporary absences are permitted to do so. The resident will be provided with a mask to wear and must demonstrate an awareness of processes to mitigate the risk of transmission while off Grandview Lodge property such as hand hygiene and physical distancing.
- A resident with reduced capacity may leave Grandview Lodge property for a temporary absence in the care of their POA or designate. The resident will be provided with a mask to wear and the POA or designate must demonstrate an awareness of processes to mitigate the risk of transmission while off Grandview Lodge property, such as hand hygiene and physical distancing. If the resident is unable, the obligation is on the family to ensure proper measures are followed.
- Anyone in contact with the resident should wear a mask as well.

- All residents and accompanying family members must complete and pass an active screening process. The resident will be screened prior to leaving the home and upon return.
- If the home denies a temporary absence request, the home will communicate this to the resident/substitute decision maker in writing, including the rationale for this decision

Process

Temporary absences must be scheduled 1 week in advance to ensure resident supplies, medications and arrangements are in place for duration of absence.

Call Jelte Schaafsma, Director of Nursing to schedule and make arrangements for the temporary absence at 905-774-7547 x2234

Arrangements will be made at that time for screening process, transfer of accountability including supplies and medications as well as information related to Infection Prevention and Control practices.

Best regards,

Jennifer Jacob

Administrator

Grandview Lodge

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905-774-7547 ext. 2224