

# YOUR RESPONSIBILITIES AS A VISITOR

- ✓ Respect the guidelines that have been put in place. Please ask if you do not understand them
- ✓ Only 1 visitor at a time
- ✓ Answer the screening questions honestly
- ✓ Visits can only occur if Grandview is **NOT** in outbreak
- ✓ Visitors and residents must be feeling well on the date/time of the visit (must pass the screening tool)
- ✓ Visitors must have had a negative result from a COVID-19 swab within 14 days of the visit
- ✓ Physical distancing of a minimum of 2 meters between any person at all times must be maintained
- ✓ Wear a mask or face covering (visitor must bring their own) until seated for the visit and upon exiting. **Use of a mask during entire visit is encouraged**
- ✓ Visitors and Residents must sanitize their hands prior to the visit and when the visit is over
- ✓ Visiting areas will be clearly marked and the visit must take place in the pre-arranged location only
- ✓ Visits will be 30 minutes in length
- ✓ No deliveries or trading permitted
- ✓ No pets please

# RESOURCES

## Public Health Unit Haldimand and Norfolk

**HNHU COVID-19 Hotline** – For general inquiries regarding COVID-19, **To book a swab** please call the HNHU COVID-19 hotline 519-426-6170 ext. 9999

<https://hnhu.org/health-topics/covid-19/>

## Ministry Of Long Term Care

Tel: 416-327-4327

Toll-free: 1-800-268-1153

<https://www.ontario.ca/page/ministry-long-term-care>

## MOLTC Directive #3- Revised

[http://www.health.gov.on.ca/en/pro/programs/publichealth/coronavirus/docs/directives/LTCH\\_HP\\_PA.pdf](http://www.health.gov.on.ca/en/pro/programs/publichealth/coronavirus/docs/directives/LTCH_HP_PA.pdf)

## Grandview Lodge

### To book outdoor visits.

Amy Appel - 905-774-7547 x2233

[aappel@haldimandcounty.on.ca](mailto:aappel@haldimandcounty.on.ca)

**If you use an assistive device for mobility or have physical limitations, please advise Amy when booking your appointment and an accommodation will be arranged for you.**

**GVL will do our best to accommodate requests outside of the designated visitation schedule.**

# OUTDOOR VISITING in the time of COVID-19



## In this pamphlet

- ❖ COVID-19 Screening
- ❖ Self Screening
- ❖ Your responsibilities as a visitor
- ❖ How to use hand sanitizer
- ❖ Direction to Outdoor Visit location
- ❖ Resources



Haldimand  
County

**Grandview Lodge**

*Comfort. Compassion. Care.*

# Screening Questions

If you answer Yes to any of the following new or worsening symptoms or signs please **DO NOT** visit

1. New or worsening cough ♦ Yes ♦ No
  - Shortness of breath ♦ Yes ♦ No
  - Sore throat ♦ Yes ♦ No
  - Runny nose, sneezing or nasal congestion (in absence of underlying reasons for symptoms such as seasonal allergies and post nasal drip) ♦ Yes ♦ No
  - Hoarse voice ♦ Yes ♦ No
  - Difficulty swallowing ♦ Yes ♦ No
  - New smell or taste disorder(s) ♦ Yes ♦ No
  - Nausea/vomiting, diarrhea, abdominal pain ♦ Yes ♦ No
  - Unexplained fatigue/malaise ♦ Yes ♦ No
  - Chills ♦ Yes ♦ No
  - Headache ♦ Yes ♦ No

2. Have you travelled outside of Canada or had close contact with anyone that has travelled outside of Canada in the past 14 days? ♦ Yes ♦ No

3. Do you have a fever? ♦ Yes ♦ No

4. Have you had close contact with anyone with respiratory illness or a confirmed or probable case of COVID-19? ♦ Yes – go to question 5 ♦ No – screening complete

5. Did you wear the required and/or recommended PPE according to the type of duties you were performing (e.g., goggles, gloves, mask and gown or N95 with aerosol generating medical procedures (AGMPs) when you had close contact with a suspected or confirmed case of COVID-19? ♦ Yes ♦ No

# SANITIZE YOUR HANDS

## BEFORE & AFTER VISIT

### How to use hand sanitizer



**Hand Sanitizer will be available at each designated visitation area.**

# Directions to Designated Visiting Area...

over the bridge and through the trees to Grandview Lodge we go...

## How to get to Centennial Gardens

- Park at the Thompson Creek Eco Centre located off **Robinson Rd.** behind **Muddy** the MudCat statue
- Follow along the path
- Cross over the bridge
- Follow the way finding signs along the grass to the back gate of GVL
- Line up along the fence and await screening by GVL staff

**If you use an assistive device for mobility or have physical limitations, please advise Amy when booking your appointment and an accommodation will be arranged for you.**

### Designated Visitation Areas

- 4 separate covered shaded areas
- Resident and visitor will be escorted to designated space
- Seating arranged to accommodate physical distancing
- Each area sanitized between visits
- Staff available for assistance