

GRANDVIEW LODGE

**FAMILY & RESIDENT COUNCIL
MINUTES**

DATE: January 23, 2020

TIME: 11:00 a.m.

PLACE: Boardroom

PRESENT: Amy Appel, Suzanne Austin, Karen Meade, David Pringle, Carol Horner

CALL TO ORDER

<p>Review of Previous Minutes – December 19, 2019 Minutes were approved.</p>	<p>For Action By/Date:</p>
<p>1. Follow up from previous minutes:</p> <ul style="list-style-type: none">• Snoezelen Cart - The cart has arrived and we are just waiting on 2 pieces to come in so it can be set it up. The Snoezelen cart is a mobile sensory station that is designed to calm residents and engage their senses to reduce agitation and anxiety, but it can also engage and stimulate residents. Amy will touch base with recreation staff to see if it would be beneficial to have this as part of a care plan for some residents.• Fish tank & Living wall (Fireplace Lounge) Amy looked into the costs of a living wall and it would be very expensive and requires maintenance. Another option to bring nature and greenery into the home is to create a Moss Wall which is less expensive and requires very little to no maintenance. It was brought forward that Grand Erie Home Hardware offers Moss Frame Art Workshops. The management team will be attending The Watering Can to research a moss wall for our Nature Room project. This could be a program for residents and staff. Amy will contact Home Hardware to get more information. <p>Amy contacted Ruffin’s pet store and they would be more than willing to help set up a fish tank. We have collected points through the pet store which we could use towards</p>	<p>Amy – Follow up with recreation staff</p> <p>Amy/Jelte Add to February agenda for follow up.</p>

<p>the fish tank and supplies. Jelte is getting costs for maintenance/cleaning of the fish tank. Amy and Jelte will oversee the fish tank and moss wall.</p> <p>It was suggested to purchase a Google Home to play nature/spa sounds. We would create some commands to prompt residents what to say and would provide some education to residents and families.</p> <ul style="list-style-type: none"> • Theatre room (Gathering room) – We are looking at creating a Theatre room with a large screen or a larger TV that will hook up to WIFI. This would also be beneficial to the Joint Pastoral Care as they could use the technology to put words of hymns or pictures on the big screen. Kellen Mowat is overseeing the Theatre Room. • Giving Tree – The Giving Tree is set up in the Front Foyer with tags attached with ideas of items to purchase. The focus of these donated items is to enrich the lives of our residents. All items are tracked to ensure thank you cards sent. The Giving Tree will be reviewed in 1 year to see how effective it is. If you have ideas that you would like to share about possible donated items, please contact Amy directly. 	<p>Kellen Mowat</p> <p>Standing Agenda Item</p>
<p>2. New Business:</p> <ul style="list-style-type: none"> • Recreation Department - Our full time recreation staff will be moving into different home areas. As of February 3rd, you will now see Nicole Leeney working on Hillview, Megan Herkimer will now be working on Marshview, Bev Little will be moving to Creekview and Gayle McDougall will be working on Bridgeview. We anticipate the transition being a smooth one with as little interruptions to programs as possible. • Resident/Family Satisfaction Survey – Surveys have been mailed and additional copies are available in the front foyer. A volunteer will help residents complete the forms. Results will be reviewed at Family Council in March or April and we will compare with the previous year. Our goal is to increase the number of surveys completed from last year. The survey is quite long, is this a deterrent for families/residents to complete? Amy will bring samples of surveys from other homes to compare and the committee can make any recommendations for next years. 	<p>March/April Agenda</p>

<ul style="list-style-type: none"> • Complaints/Issue Review - No complaints/Issues received. • Quarterly Family Council Agenda Items – <ul style="list-style-type: none"> ○ Continuous Quality Improvement Report Nothing to report • Annual Family Council Review of Home Documents – The following are items mandated by the Ministry to review at Family Council throughout the year. <ul style="list-style-type: none"> ○ Home’s Financial Statement ○ Detailed Allocation of funding report ○ Resident Satisfaction Survey ○ Resident Information Package ○ Home’s Mission Statement 	
<p>3. Members Feedback</p> <ul style="list-style-type: none"> • Medical Pharmacies – Amy will contact Medical Pharmacy to have a representative talk to Family Council to provide information on how our system works. • Butterflies – Welcome packages require more butterflies. Amy will bring welcome packages to review at the next meeting so we can replenish any items. • Family Council voted and would like to have Amy on the committee and work as a team. 	<p>Amy – Contact Medical Pharmacies</p> <p>Amy – February Agenda.</p>

Meeting Adjourned At: 12:00 p.m.

Next Meeting: February 27, 2019 @ 2:00 p.m.

Reviewed by: _____
Jennifer Jacob, Administrator

Chair