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## Weekly Family Update

May 11<sup>th</sup>, 2020

Dear Families & Friends of Grandview Lodge,

We hope you all had a wonderful Mother's Day yesterday! We realize celebrating Mother's Day this year was very different for everyone. We really appreciate your understanding with no flower deliveries this year and we hope this will change in the near future. I have been receiving some questions regarding deliveries so I was wanting to clarify a few points.

- We are trying our best to not have any additional deliveries that are considered non-essential.
- Mail and cards will still be delivered but will be disinfected before delivery. You can drop off cards in the locked mailbox in our front entrance or have them mailed.
- If a resident is in need of an item; for example, toothpaste we are trying to fill those items with what we have at Grandview. However, if you feel your loved one needs something more specific please contact the home area your resident resides in or myself at [aappel@halimandcounty.on.ca](mailto:aappel@halimandcounty.on.ca) ext. 2233 and we will do our best with getting that item.



Thank you for your cooperation with this we really do appreciate it! Here are some wonderful pictures of our Mother's Day window visits that occurred over the week-end. This year we experienced some cold weather and even snow in some areas but that didn't stop our window visits.

We also had a community drive-by organized by Daryl Stevens on May 10<sup>th</sup> and it was a huge success. This kind of community support during this time is a very uplifting gesture and a humbling experience. Daryl wanted us to pass on this message: on behalf of everyone involved, that what you're doing is incredible, appreciated and the community wanted us to know that they are supporting us in any way they can.





# Grandview Lodge

*Comfort. Compassion. Care.*



We want to say a heartfelt thank you from everyone at Grandview Lodge to Daryl and to everyone who joined him in the community drive-by.



# Thank You



We continue to be COVID-19 free and are committed to testing all home areas and staff. To date, we have tested the majority of staff and residents in 2 home areas.

We are now continuing with testing of the remaining 2 home areas and staff. The test results are trickling in. Once we have them all back we will send an

update. Once all staff and home areas are tested we will continue with the surveillance testing as directed by the Ministry of Health and Long Term Care. This will more than likely occur by testing five residents and five staff weekly. If you have any questions regarding this testing please contact Jelte Schaafsma at [jschaafsma@haldimandcounty.on.ca](mailto:jschaafsma@haldimandcounty.on.ca) ext.2234. Check out our COVID-19 testing team: Kelly, Deb, Laura and Kim. Thank you to the four of them and to the many other nurses here for their dedication and teamwork in obtaining swabs.



WE'RE ALL IN THIS *together*

**NEW** – COVID-19 Infection and Prevention and Control (IPAC) Checklist for LTC and Retirement Homes. On May 10<sup>th</sup>, 2020 we received a checklist from Public Health Ontario that will need to be completed to ensure that we are following every necessary step in relation to IPAC standards in long-term care. If you would like to take a look at this checklist please check it out by pressing the following link. [https://www.ltchomes.net/LTCHPORTAL/Content/Snippets/COVID-19%20Infection%20Prevention%20and%20Control%20\(IPAC\)%20Checklist%20for%20LTC%20and%20Retirement%20Homes.pdf](https://www.ltchomes.net/LTCHPORTAL/Content/Snippets/COVID-19%20Infection%20Prevention%20and%20Control%20(IPAC)%20Checklist%20for%20LTC%20and%20Retirement%20Homes.pdf)

Thanks for stopping by for some window visits over the week-end everyone. It definitely brightened up the lives of our residents. Resident's were made special homemade corsages to wear. We hope you all had a great Mother's Day!





**Haldimand**  
County

# Grandview Lodge

*Comfort. Compassion. Care.*

Thank you for doing your part in keeping everyone safe and healthy!

Amy Appel

Supervisor of Programs and Support

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ext. 2233