



Haldimand County

NEWS RELEASE

For Immediate Release

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NEW HALDIMAND COUNTY ADMINISTRATION BUILDING OPENING FEBRUARY 25, 2020

HALDIMAND COUNTY, ON – Construction on Haldimand County’s new administration building is wrapping up and the building will be open to the public for service on February 25, 2020. Staff from 6 of the County’s administrative office locations will be relocating to the new building throughout February.

“The new administration building is a reflection of the County’s long-term, strategic focus on continued service excellence and efficient, transparent government. The building design is community-focused, cost-effective and well-equipped to lead our growing County into the future,” said Mayor Ken Hewitt.

Staff will be permanently relocated to the new administration building at 53 Thorburn St. S throughout February.

Satellite Office	Relocation details
Haldimand County Caledonia Centre administration offices <i>100 Haddington St., Caledonia</i>	HCCC administration offices will close at 12pm on February 7, 2020
Dunnville Satellite Office <i>117 Forest St. E., Dunnville</i>	The Dunnville Satellite Office will close at 12pm on February 21, 2020
Caledonia Satellite Office <i>282 Argyle St. S., Caledonia</i>	The Caledonia Satellite Office will close at 12pm on February 21, 2020
Kohler Garage / Office <i>1162 Kohler Rd., Cayuga</i>	The Kohler Office will close at 12pm on February 21, 2020
Hagersville Satellite Office <i>1 Main St. S., Hagersville</i>	The Hagersville Satellite Office will close at 12pm on February 21, 2020
Cayuga Administration Building <i>45 Munsee St. N., Cayuga</i>	The Cayuga Administration Building will close at 4:30pm on February 27, 2020.

Starting February 21, ‘myHaldimand’ or ‘myHC’ community hubs will also be open for use at all local libraries. ‘myHC’ community hubs are computer and information stations designed to connect residents with County news, information and access to online services. For residents who are not familiar with online services offered, such as paying taxes or water bills online, library staff will be available to provide guidance on how to utilize them. Additional 24/7 online services (such as applications for certain permits) will be introduced in the near future.



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“The new building is a one stop shop. Under the new centralized service delivery model, there’s no longer a need to visit multiple offices for specific services, and many services can be accessed online,” Mayor Hewitt noted. “This is an exciting moment for Haldimand County and I look forward to welcoming and serving the community in this new space.”

Other key dates & information

- All satellite offices, with the exception of the old Cayuga Administration Building (45 Munsee St. N., Cayuga), will be permanently closed as of Friday, February 21 at 12pm. Residents who require in-person service between Friday, February 21 at 12pm and Tuesday, February 25 at 8:30am may visit the old Cayuga Administration Building.
- The first Council in Committee meeting in the new Haldimand County Administration Building is expected to be held on Tuesday, March 31.
- Court will begin operating in the new building as of Wednesday, March 4.

[Plans for the new building](#) and centralized service delivery model have been in the development stages since their approval by Council in early 2016, with a focus on enhancing customer service, maximizing administrative/operational efficiencies and ensuring long-term cost effectiveness. More information about the new administration building, including a project timeline, is available at HaldimandCounty.ca.

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