

## **Grandview Lodge Residents' Council Minutes**

**DATE:** March 28, 2019

**TIME:** 10:00 a.m.

**PLACE:** Boardroom

**Present:** Glenda Toll - President, Mary Wiebe, Eileen Case, Marie Glaves, Valerie Eckersley Phyllis Williamson, Nona Kolisnyk, Walter Noonan, Jane McConachie, Eric Weston, Hans Niendorf

**Invited Guests:** Jennifer Jacob, Administrator, Pauline Grant, Dietary Services Supervisor, Kim Tamburri, Program Supervisor (Resident Liaison)

Review of Previous Minutes, February 28, 2019

### **BUSINESS ARISING FROM THE MINUTES:**

➤ Music in the dining room

Some residents would like to have low, background music in the dining room during meal service. There was some discrepancies in the Bridgeview unit so we will have to come up with a compromise.

Suggestions:

- Use a wireless speaker so it can be moved around.
- The seating plan may need to be looked at.
- Use Spotify so residents can choose different genres.
- Do a poll with residents of who likes music during meal service.

➤ Resident/Family Satisfaction Survey –

Wava Hoover was the winner of the draw for completing the survey.

Wava received a \$25.00 gift certificate for the Tuck Shop.

Congratulations Wava!

## **Treasurer's Report**

- Update on revenue/expenses from Tuck Shop  
Nothing to report

- Collaboration on any purchases if any
  - Request to sponsor Easter Egg Hunt

A request from management if Resident Council would be willing to support and donate to GVL's Annual Easter Egg Hunt. All members are in favour. The donation will come from the Resident Council account. Glenda and Valerie would like to volunteer to help on this day. Kim will remind them when the date is closer. Residents are welcome volunteer to help or play the piano. This is a good opportunity to have staff, families and residents be together.

## **NEW BUSINESS:**

### **1. Strategic Plan Overview – Jennifer Jacob, Invited guest**

Jennifer shared the Strategic Plan for 2019-2022 with our goals (wish list) for the home for the next 4 years. The strategic plan is reviewed at CQI and once plans are finalized we will move forward with our goals. Below is an example of what is on our strategic plan.

- Environmental Development – Improvements to the environment.
  - Suggested expanding the Tuck Shop and making a greenhouse.
- Back to basics – Resident focused - filter into all aspects of Grandview Lodge. Review policies and procedures and incorporate our mission, vision and values (comfort, compassion and care).

### **2. IDDSI Introduction – Pauline Grant, invited guest**

Pauline gave a review of an introduction to IDDSI (Internal Dysphagia Diets Standardization Initiative). It is an international initiative designed to standardize the terminology and formal “descriptors” for texture

modified foods and thickened fluids that would meet the needs of individuals with dysphasia across all ages and care settings. The goal is to implement this initiative into Grandview Lodge over a five year period. This will not have any impact on the residents.

### **3. Tour – Kitchen**

As per the Resident's request, those attending the meeting were extended an offer to tour the main Kitchen. Residents enjoyed the tour and overview of their services.

### **4. President Glenda Toll – suggestions/concerns:**

President Glenda Toll asked the group for any comments, suggestions, and concerns for the staff to review/follow up. No concerns brought forward at this meeting. Any suggestions feel free to contact Glenda.

### **5. Resident Rights - #1 – 4**

Deferred

**This was Kim's Last meeting with Resident Council. Kim sincerely thanked all members and it has been an honour to work at GVL with all the residents.**

**ADJOURNMENT:** Meeting adjourned at 11:00 a.m.

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Glenda Toll, President

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Reviewed by:  
Jennifer Jacob, Administrator