

Grandview Lodge Residents' Council Minutes

DATE: January 24, 2019

TIME: 10:00 a.m.

PLACE: Boardroom

Present: Glenda Toll, Walter Noonan, Debbie Verge, Nona Kolisnyk, Jane McConachie, Ed Little, Marie Glaves, Phyllis Williamson, Emma Coverdale, Annie Knoll, Jim Lofstrom

Invited Guests: Kim Livingstone, Pauline Grant

Staff Liaison: Kim Tamburri, Program Supervisor

BUSINESS ARISING FROM THE MINUTES: There were no outstanding items from the December.

Glenda Toll informed the committee that she attended the opening of the new Emergency Department at the HWMH and that it is quite nice. The hospital is in partnership with GVL and is a very important aspect of Dunnville.

Treasurer's Report

- Update on revenue/expenses from Tuck Shop
 - No updates

- Collaboration on any purchases if any

No updates

- Donations to report if any

No updates

New Business:

- Resident/Family Satisfaction Survey

Residents are encouraged to complete the Satisfaction Survey so we can get your input and feedback to help us improve and to better understand what we could do to meet your needs. If any residents need assistance completing the survey, we can provide a recreation staff to help.

- Sign off Meal/Snack Times – Pauline Grant, Food Service Supervisor

Pauline explained to the committee it is a Ministry Requirement to review meal and snack times with the residents.

Snacks are provided to residents at 10:00 a.m., 2:00 p.m. and 7:00 p.m. Residents are fine with these times.

Meals times are as follows:

Breakfast – 7:30 a.m., Lunch – 12:00 p.m. and Dinner – 5:00 p.m. Pauline explained that meal times are set for these times due to diabetic or insulin dependent residents. Resident are fine with these times.

Some residents are requesting that cheese by offered as a condiment for hamburgers. **This concern was sent to the Dietary Supervisor via email and cheese will be offered going forward.**

- Music in the dining room

Music in the dining rooms was discussed. It was agreed that because music tastes vary among those living in the units, that consideration must be given to utilizing a variety of genres and the location of the speaker/volume will be monitored.

It was suggested to purchase a Bluetooth speaker to move locations throughout the dining room according to who likes or dislikes the music. Kim will look to purchase a Bluetooth for each

dining room to try. All residents present were in favour. **Kim will report outcomes at the next meeting, February 28, 2018.**

- Review Infection Control Protocols/Practices – flu/cold season
Kim Livingstone (ADON) was invited to the meeting to provide residents with the knowledge and essential information for infection prevention and control during the cold/flu season. We reviewed standard precautions to achieve infection control including hand hygiene and PPE and sanitization protocols throughout the home. In the event of an outbreak, Public Health must be notified and residents programs may have to be canceled and the Tuck Shop may have to be closed.

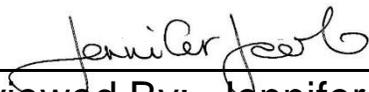
If residents have any questions they are welcome to contact Kim Livingstone.

- Members Concerns:

President Glenda met with her Council members independently and reported to staff liaison that there were no concerns noted. Kim reminded the group that they could approach Glenda at any time with a concern, and that Glenda would then let Kim know for follow up purposes.

ADJOURNMENT: Meeting adjourned at 11:00 a.m.

Glenda Toll, President


Reviewed By: Jennifer Jacob,
Administrator