

# Grandview Lodge Residents' Council Minutes

DATE: February 28, 2019

TIME: 10:00 a.m.

PLACE: Boardroom

**Present:** Glenda Toll - President, Ed Little, Mary Wiebe, Eileen Case, Marie Glaves, Emma Coverdale, Phyllis Williamson, Nona Kolisnyk, Walter Noonan, Ray Hogue, Gary Leahy, Jane McConachie

**Invited Guests:** Jelte Schaafsma, Director of Nursing, Jennifer Jacob, Administrator, Kim Tamburri, Program Supervisor (Resident Liaison)

Review of Previous Minutes, January 24, 2019

## **BUSINESS ARISING FROM THE MINUTES:**

- Blue Tooth Speaker – will be trialed in BV first prior to purchasing for all units – Residents agreed. Feedback for March's meeting.

## **Treasurer's Report**

- Update on revenue/expenses from Tuck Shop
  - Current Operating Balance is \$8,587.00
- Collaboration on any purchases if any

## **NEW BUSINESS:**

1. **Meet the New Director of Nursing:** Jelte Schaafsma was introduced as the Home's new Director of Nursing. Jelte provided the residents with some information on his professional background as well as his family. Jelte expressed his interest in getting to know all of the residents and is pleased to be working at Grandview Lodge. Jelte

extended an invitation to all to come to him at any time if they have an issue or concern they want him to be aware of. Welcome Jelte!

**2. Ethical Issue – Locking of the doors:** Jennifer explained to the group the structure of the Ethics Committee, and what their purpose is. Jennifer was present at today's meeting to obtain feedback from residents on a recent "ethical dilemma" that was discussed at the most recent Ethics Committee. Jennifer presented a high level version of the dilemma so as not to infringe on an individual's right to privacy, however she was able to share the circumstances. The case addressed the resident's desire to wander free from barriers, versus the Home's responsibility to ensure the Residents safety (for example, transfer resident to the secured area). Due to the extreme cold that we are experiencing, this presents an additional safety issue to be considered. When asked, Residents felt that as long as residents are not in any danger to themselves or others, Residents should live as they wish. Jennifer thanked the Residents for their insight. At this meeting, one Resident requested that he attend the next Ethics Committee meeting so that he may speak to his own particular concern. **Kim notified the secretary to the Ethics Committee to ensure this item is placed on the agenda. Follow up is complete.**

**3. Ministry of Health & LTC Report –** Jennifer was also in attendance to provide the Resident Council with an overview of a Ministry report that was received. Grandview Lodge was cited for not accepting an applicant for admission. Jennifer explained her rationale for not accepting an applicant to our Home. Although Jennifer feels that this decision was in the best interest of the applicant and the Residents who currently live at Grandview, it was in contravention of the regulations. **Jennifer provided the President with a copy of the report. Item is complete.**

Residents asked Jennifer how the waiting list for the Home works. Jennifer explained the process to the Residents, and how she would

like to advocate that local applicants (within our Municipality) receive priority offers of admission. This discussion led to Kim's suggestion that perhaps this is an advocacy issue that other Residents Council would like to participate in. Our Home belongs to the Ontario Residents Council Association and Kim suggested inviting a staff member from that organization to attend one of our meetings, with Resident Council permission. Residents agreed with this suggestion and Kim will proceed. **Kim will report outcome at the next Resident Council Meeting.**

4. St. Patrick's Day Meal: On behalf of Pauline Grant, Dietary Supervisor, the suggested meal for St. Patrick's day was presented (both lunch and dinner). **Residents approved of the suggestions and Kim will confirm this decision with Pauline. Item is complete.**
5. **President Glenda Toll – suggestions/concerns:** President Glenda Toll asked the group for any comments, suggestions, concerns for the staff to review/follow up. **None were received at this meeting. No follow up required.**
6. **Tour – Laundry Department:** As per the Resident's request, those attending the meeting were extended an offer to tour the Laundry Department. 8 Residents enjoyed the tour and overview of their services. Residents thanked the laundry staff for their hard work.

**ADJOURNMENT:** Meeting adjourned at 11:00 a.m.

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Glenda Toll, President

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Reviewed by:  
Jennifer Jacob, Administrator