

Grandview Lodge Residents' Council
Minutes

DATE: June 28, 2018

TIME: 10:00 a.m.

PLACE: Boardroom

Present: Art Lawler, Mary Ann Jarvis, Glenda Toll, Debbie Armstrong,
Ed Little. Eric Weston, Gary Leahy, Janice Decastro, Bob Miles

Carol Horner (recording secretary)

Invited Guests: Joanne Jackson, Steve Schwoob

Review of Previous Minutes, May 17, 2018

BUSINESS ARISING FROM THE MINUTES:

Margaret Parker has decided to resign from President of Resident Council. Glenda Toll has accepted this position. Thank you Margaret for your time and dedication.

- There was a concern with the door going in to Centennial gardens. Steve looked at the door to check the automatic opener and it is in proper working order.
- A member had a suggestion to lower the door code panels to make it easier to reach in a wheelchair. Steve reviewed the code panels and stated they are at the proper height. If needed, staff are available to help residents get through the doors.
- Kim advised residents that if there is anything that needs to be repaired to make sure they inform staff.

Treasurer's Report

- Update on revenue/expenses from Tuck Shop

No Updates

- Collaboration on any purchases if any

No Updates

- Donations to report if any

No Updates

- Spring & Summer Menus

The Spring and Summer Menus were finalized and signed off by Glenda Toll.

New Business:

➤ LGBTQ Plaque Event

On Tuesday June 26, we had the unveiling of the plaque for the Safe Space at Grandview Lodge. Thank you to residents who attended the event. There was good media attention as well as wonderful comments.

➤ Abuse & Neglect Policy Review – Invited Guest, Joanne Jackson

Joanne joined the meeting to give residents an annual high level overview of our current Abuse & Neglect Policy. Joanne defined the types of abuse (verbal, physical, financial, emotional, neglect, restraints, etc.). Grandview Lodge is committed to providing a safe and supportive work environment and ensure and protect the rights of each and every Resident. It is also important that Residents are respectful of staff as well.

Staff are trained on the abuse policy and it is mandatory they follow the policy. Families are given the opportunity to read the policy on admission.

Resident Abuse of any kind will not be tolerated and they are to inform a supervisor with a yellow tag for any concerns.

Residents are free from retaliation from staff or other residents if they make a complaint against them.

➤ Residents Rights Review

Abuse and Neglect policy was reviewed.

➤ Air Conditioning/Coolant – Steve Schwoob – Invited Guest

Steve joined the meeting to give residents an overview of our air cooling system in the home. There must be a mechanical system to cool air temperatures in all corridors, lounges, and dining areas. The remaining areas of the home including resident bedrooms, resident bath and shower rooms and resident washrooms, must have a system for tempering the air to keep air temperatures at a level that considers resident needs and comfort.

It is recommended for residents to keep their blinds and windows closed, and to visit the lounge areas/games room and dining areas where it may be cooler.

➤ Games Room – Feedback from the opening of the games room was very positive and residents stated that the games room is fabulous.

MEMBER'S CONCERNS & FOLLOW UP/EXPECTATIONS:

➤ A member had a suggestion to have an indoor pool at GVL. Kim will again forward this request to Haldimand County. **NOTE: This request was previously sent to the GM of Community Services, who passed it on to the Manager of Parks/Recreation. It is currently not in Dunnville's master plan, however they will keep the Resident's request documented for further input/planning decisions.**

ADJOURNMENT: Meeting adjourned at 10:30 a.m.

Glenda Toll, President

Reviewed By: Joanne Jackson,
Administrator