Schedule C - General Fees

Schedules should be read in conjunction with the By-Law for all applicable terms and conditions.

Water and Wastewater General Fees	Description	2019 Charge
Connection Permits and Fees		
Charges payable to the Corporation of Haldimand County for permits, inspections, material and labour. Charges vary depending on type and size of connection.		
Missed Appointment Fee		$93.00
Water Connection	Main to Street Line: Includes Inspection and Main Tap (contractor to supply all materials)	$355.00
Water Connection	Main to House: Includes Inspection and Main Tap (contractor to supply all materials - 3/4" to 2")	$448.00
Water Meter	Water Meter for new construction	Meter Cost
	5/8" or 3/4" Meter	$286
	1' Meter	$337
	1.5" Meter	$653
	2" Meter	$847
Water Main Service Connection 100mm (4") Diameter and Larger	Inspection includes: operating valves to isolate main, installation inspection, pressure test verification, meter and backflow installation, hi range chlorine sampling, flushing (contractor to tap main and supply all materials)	$93 per hour
Bacteriological Testing for New 100mm (4") Diameter & Larger	Water Mains or Services - includes sampling and transport to accredited laboratory per sampling site	$192
Water Disconnection Inspection	Inspection Only (contractor to supply all materials)	$93
Sanitary Sewer Service Connection 100mm (4") Diameter	Main to Street Line - Includes Inspection and Main Tap (contractor to supply all materials)	$355
Other Sanitary Sewer Service Connection Diameters	Main to Street Line: 150mm (6") or Greater Diameter: Inspection Only	$169
Sanitary Sewer Disconnection Inspection	Inspection Only (contractor to supply all materials)	$93
Connection Fees	Existing house to connect to the water system - per Development Charges By-law for Singles and Semis	per Development Charges By-law
Connection Fees	Existing house to connect to the sewer system - per Development Charges By-law for Singles and Semis	per Development Charges By-law
Connection Fees	Monthly Fee for new construction prior to the meter installation. Based on Flat Rate of 20 m3 volume for Water and Wastewater. Monthly fee will be charged until a water meter is installed.	Flat Rate Water and Wastewater

Schedule C - General Fees

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Water and Wastewater General Fees	Description	2019 Charge
Testing of Water Meters		
Testing Requests	Customers may request that their water meter be tested. If the meter is found to be accurate, the customer must pay carrying charges and cost of testing, in addition to payment in full of the bill(s) in question. The following is an excerpt from Haldimand County's Water Use By-Law describing how the charge for testing of meters works. "No person shall test any meter except the Water Purveyor. The Water Purveyor shall remove and test any meter by an owner or agent of the owner. If the meter is found to be inaccurate, Haldimand shall adjust the water bill accordingly. A new or rebuilt displacement meter from 17mm (5/8) to 50mm (2") in size will be deemed to be inaccurate if it records outside of the accuracy limits of 98.5 to 101.5 percent on high and intermediate flows and 95.0 to 101.0 percent on low flows. New and rebuilt compound meters, turbine meters, multi-jet meters and propeller meters from 50mm (2") to 250mm (10") in size will be deemed to be inaccurate if they record 2 percent higher or lower than the manufacturers' recommended accuracy limits. Repaired meters of all sizes will be deemed to be inaccurate if they record outside of the accuracy limit of 90 percent minimum. A rebuilt meter is defined as one that has had the measuring element replaced with a factory-made new unit. A repaired meter is defined as one that has had the old measuring element cleaned and refurbished."	
External Testing	Testing done at customer's request - includes meter removal, shipment and cost of test	100% cost recovery
Water Turn On/Off		
A customer may request their water be turned on or off due to an internal plumbing problem or for seasonal protection of the plumbing. Haldimand County Finance may initiate a turn off due to non-payment of a bill. The following is an excerpt of Haldimand County's Water Use By-Law.		
"No person shall turn off or turn on a water service except the Water Purveyor. If the Water Purveyor is requested to turn off or turn on a water service, a service charge as detailed in Miscellaneous Charges is to be paid, it being understood that no water service will be turned off or turned on unless the consumer or another person authorized in writing to act on his behalf, is present on the premises."		
During Normal Working Hours	Water Turn On	$93
During Normal Working Hours	Water Turn Off	$93
During Normal Working Hours	Water Turn On/Off Same Day for Fix and Repair	$104
During Normal Working Hours	Water Turn On and Meter Reconnection	$104

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Water and Wastewater General Fees	Description	2019 Charge
During Normal Working Hours	Water Turn Off and Meter Disconnection	$104
During Normal Working Hours	Water Meter Removal or Install	$19
Outside of Normal Working Hours	Water Turn On	$204
Outside of Normal Working Hours	Water Turn Off	$204
Outside of Normal Working Hours	Water Turn On and Meter Reconnection	$245
Outside of Normal Working Hours	Water Turn Off and Meter Disconnection	$245
Outside of Normal Working Hours	Water Meter Removal or Install	$41
Winter Control Service Calls		
Customers may call the County to perform certain services caused by cold weather conditions.		
Thawing Frozen Water Service Lines	During Normal Working Hours (per hour) (min. 1 hr)	$139
Thawing Frozen Water Service Lines	Outside of Normal Working Hours (per hour) (min. 2 hrs)	$244
Replacement of Water Meter due to Frost Plate damage	During Normal Working Hours	Meter Cost plus $93
Replacement of Water Meter due to Frost Plate damage	Outside of Normal Working Hours	Meter Cost plus $244
	5/8" or 3/4" Meter	$286
	1' Meter	$337
	1.5" Meter	$653
	2" Meter	$847

Schedule C - General Fees

Schedules should be read in conjunction with the By-Law for all applicable terms and conditions.

Water and Wastewater General Fees	Description	2019 Charge
Sanitary Sewer Rodding/Teley Video		
If County staff determine that a sewer line blockage is the property owner's responsibility, the charges below will be billed. Services provided outside of normal working hours will be charged a minimum 2 hours.		
Sanitary Sewer Rodding	During Normal Working Hours - each full or additional hours (min. 1 hr)	$271
Sanitary Sewer Rodding	Outside of Normal Working Hours - each full or additional hours (min. 2 hrs)	$477
Sewer Video	Sewers will be videoed during normal working hours only. Rate is per hour with a minimum of a one (1) hour charge	$230
Dye Testing	During normal working hours (min. 1 hr)	$136
Dye Testing	Outside of normal working hours (min. 2 hrs)	$239
Vactor Charge	During normal working hours (min. 1 hr)	$283
Vactor Charge	Outside of normal working hours (min. 2 hrs)	$518
Wastewater Charges		
Sewer Sludge Storage Costs	Sludge Storage - Townsend Lagoon per Cubic Meter (m3)	$4.635
Sanitary Discharge Agreement	Over-strength discharge fee formula "R" value ("R" means the rate for sewage treatment in$/m3 of sewage flow as set out from time to time by the County)	$1.02
Sanitary Discharge Agreement	New discharger information report administrative fee	$247
Sanitary Discharge Agreement	Existing discharger information report administration fee	$247
Sanitary Discharge Agreement	Sanitary discharge agreement annual administration fee	$1,480
Sanitary Discharge Agreement	Sanitary discharge agreement amendment request application processing fee	$247
Sanitary Discharge Agreement	Application for a hauled sewage discharge permit processing fee	$247
Sanitary Discharge Agreement	Annual hauled sewage discharge permit processing fee	$247
Sanitary Discharge Agreement	Haldimand County assistance with all other additional requests	100% Cost Recovery
Wastewater Discharge Program	Application fee	$247
Wastewater Discharge Program	Engineering Compliance Report	100% Cost Recovery
Wastewater Discharge Program	Meter Testing, Meter Calibration, Meter Installation, Other administrative costs	100% Cost Recovery
Other Services		
Inspection of external services		100% Cost Recovery
Installation of Communication Antennae System on County Facilities	Other Agencies or Departments of the County	No Charge

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Water and Wastewater General Fees	Description	2019 Charge
Installation of Communication Antennae System on County Facilities	Local Emergency Services, Provincial and Federal Agencies or Ministries per year, per mounting	$2,699
Installation of Communication Antennae System on County Facilities	Private Enterprises	Per Contract
Administration Fees and Late Payment Interest Charges		
Note: the following charges may be administered by a 3rd party on behalf of the County		
Arrears Certificate		$16.00
Non-sufficient Funds Charge (NSF)		$34.00
Credit Reference/Credit Check		$16.00
Account Setup Charge		$32.00
Late Payment Interest Charges:		
	Per Month	1.25%
	Per Year	15.00%
Transfer to Property Tax Account for Collection	adding water and wastewater charges that remain unpaid after the due date, to the property tax owners account	$32.00