

GRANDVIEW LODGE

FAMILY COUNCIL MINUTES

DATE: June 28, 2018

TIME: 11:00 a.m.

PLACE: Boardroom

PRESENT: Kim Tamburri, David Mitchell,
Bev Siddall, Suzanne & Cleve Austin, Maureen Kittel, Karen Meade

REGRETS: David Pringle, Helen Vallee

CALL TO ORDER

1. Review of Previous Minutes – May 24, 2018	For Action By/Date:
2. Follow up from previous minutes: <ul style="list-style-type: none">• HV/BV Breakfast Initiative The breakfast initiative in HV/BV has been trialed and will be the new normal for breakfast service. We will be looking at routines of residents and will continue to tweak as we go along. We are looking at implementing this initiative to Marshview.• Regional Family Council Meeting – Outcomes Kim thanked Family Council members for attending the Regional Council Meeting at GVL on June 13, 2018. Members thought it was very positive and enjoyed meeting other Family Council members to hear about their homes. The next Regional Family Council meeting will be held on October 17, 2018 in Welland at Foyer Richelieu. Please confirm with Kim if you would like to attend. There are 2 spots available.• Games Room - Update on Grand Opening The Grand Opening of the games room was held on June 20, 2018. The goal of this newly developed space is to provide a fun, active area for both Residents and families to gather.	<p>Any updates will be provided to the team.</p> <p>Confirm attendance with Kim</p>

<ul style="list-style-type: none"> • Family Council Meet & Greet – Outcomes The Meet and greet took place on Sunday May 27th, 2018. There will be one new addition to the committee who is keen to be involved. Both her parents reside here at GVL. • Job Fair – Outcomes Grandview Lodge held a job fair/open house on May 31st. The outcome was very good with 4 full days of interviews. 3 PSW's and 1 RPN have been hired. <p>Starting in September, Grandview Lodge will be forming another partnership with Niagara College to offer the Personal Support Worker program onsite.</p> <ul style="list-style-type: none"> • Strategic Plan – Update on process We are close to finalizing the strat plan for 2019-2022. Kim invited Family Council to join a strat plan day in the fall. Kim will send invites to committee members once the date has been chosen. 	<p>Carol - Email new member agendas and minutes to new member.</p> <p>Kim to contact Family Council members</p>
<p>3. New Business:</p> <ul style="list-style-type: none"> • Abuse Policy Review – Joanne Jackson jointed the Resident Council meeting last week to give the residents an overview of the Abuse & Neglect policy with residents. Kim provided Family Council with high level overview of the Abuse & Neglect policy. Grandview Lodge is committed to providing a safe and supportive work environment and ensure and protect the rights of each and every Resident. It is also important that Residents and families are respectful of staff as well. Staff are trained on the abuse policy and it is mandatory they follow the policy. Families are given the opportunity to read the policy on admission. Resident Abuse of any kind will not be tolerated and they are to inform a supervisor with a yellow tag for any concerns. Any complaint of abuse is investigated by the Home and reported to the Ministry of Health & LTC. Residents are free from retaliation from staff or other residents if they make a complaint against them. • Positive Space Plaque Event The plaque for the Safe Space at Grandview Lodge was unveiled on Tuesday June 26th. The event went very well with good media coverage and positive comments. 	<p>Abuse policy will be reviewed at an upcoming CQI meeting. Input from Family Council members welcomed.</p>

Members Feedback:

- A member inquired how the new bed sheets are holding up and if residents are liking them. The trial went well and will now be purchased in Hillview.

Kim wished Family Council a wonderful and safe summer!

Meeting Adjourned At: 12:00 noon

Next Meeting: September 27, 2018 @ 11:00 a.m.

Reviewed by: _____
Joanne Jackson, Administrator

Chair